

Oak Park, IL The National Community Survey

Report of Results 2022

Report by:





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About The NCS™

The National Community Survey[™] (The NCS[™]) report is about the "livability" of Oak Park. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 505 residents of the Village of Oak Park collected from September 28th, 2022 to November 16th, 2022. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2022 survey was 18%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Oak Park.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Oak Park's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Oak Park residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Oak Park's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Oak Park's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your Village's 2022 ratings compare to other communities' ratings from the past five years.





Trends over time

Trend data for Oak Park represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2019 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the Village of Oak Park were eligible to participate in the survey. A list of all households within the zip codes serving Oak Park was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Village of Oak Park households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the Village of Oak Park boundaries were removed from the list of potential households to survey. Each address identified as being within village boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on September 28th, 2022 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,745 households that received the invitations to participate, 505 completed the survey, providing an overall response rate of 17%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the Village of Oak Park survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (505 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the Village of Oak Park. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all village residents and became available on October 26th, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the Village of Oak Park. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	23%	23%
	35-54	35%	39%	39%
	55+	57%	37%	37%
Area	Area 1	18%	19%	17%
	Area 2	26%	22%	25%
	Area 3	26%	26%	26%
	Area 4	30%	33%	33%
Hispanic origin	No, not Spanish, Hispanic, or Latino	95%	92%	92%
	Spanish, Hispanic, or Latino	5%	8%	8%
Housing tenure	Own	80%	60%	60%
	Rent	20%	40%	40%
Housing type	Attached	50%	56%	56%
	Detached	50%	44%	44%
Race & Hispanic	Not white alone	25%	37%	37%
origin	White alone, not Hispanic or Latino	75%	63%	63%
Sex	Man	39%	46%	46%
	Woman	61%	54%	54%
Sex/age	Man 18-34	4%	11%	11%
	Man 35-54	14%	18%	18%
	Man 55+	21%	16%	16%
	Woman 18-34	4%	12%	12%
	Woman 35-54	21%	21%	21%
	Woman 55+	36%	21%	21%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The Village of Oak Park funded this research. Please contact Erik Jacobsen of the Village of Oak Park at ejacobsen@oak-park.us if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at

https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Oak Park residents continue to feel a strong sense of community.

About 9 in 10 respondents praised Oak Park as a place to live and would recommend living in the village to someone who asks. Three-fourths reported that they plan to remain in Oak Park for the next five years. Overall feelings of inclusivity likely contribute to the high quality of life experienced in the community. Roughly 8 in 10 participants positively evaluated the job that Oak Park does at attracting people from diverse backgrounds and valuing/respecting residents from diverse backgrounds, both of which were higher than national comparison communities.

Additionally, virtually all survey items related to community engagement were highly reviewed, and ratings remained stable since Oak Park's 2019 survey iteration. Residents' engagement and connection with their community received excellent or good scores from about 70% of respondents. Nearly 8 in 10 positively rated opportunities to volunteer and opportunities to participate in social events and activities, the latter of which was higher than the national benchmark. Over three-fourths applauded the neighborliness of residents and the sense of civic/community pride. While Oak Park as a place to raise children received high ratings from nearly 9 in 10, only 45% offered positive reviews to the village as a place to retire, which may indicate an opportunity for further investigation.

While community members generally feel safe in Oak Park, declining ratings in this area indicate an opportunity for growth.

Safety remains a top priority for residents, as 96% rated it as an essential or very important focus area for the Village in the next two years. About 6 in 10 gave excellent or good reviews to the overall feeling of safety, a decrease of roughly 15% from the 2019 survey results. However, 9 in 10 reported feeling safe in their neighborhood during the day and in Oak Park's downtown/commercial area during the day, both of which remained stable since 2019. Additionally, nearly 7 in 10 reported feeling safe from violent crime, while a slightly lower proportion reported feeling safe from property crime (63%).

Several ratings for safety-related services saw significant declines since 2019, including police services (89% in 2019; 75% in 2022), crime prevention (71% in 2019; 58% in 2022), and ambulance or emergency medical services (97% in 2019; 87% in 2022). However, many others remained stable, including reviews for animal control (72% excellent or good), fire services (93%), and fire prevention and education (84%). All ratings for safety-related services were similar to those observed in other communities across the nation. In a custom question unique to Oak Park, survey participants were asked to rate the importance of maintaining certain Village services at least at current levels, compared to cutting the levels of service. The maintenance of police protection and fire and emergency medical assistance service levels were ranked among the highest of importance, with about 9 in 10 rating each as essential or very important.

Respondents appreciate Oak Park's natural environment and recreational opportunities and identify potential focus areas.

Village parks and the overall quality of parks and recreation opportunities were praised by 9 in 10 survey participants. Over 8 in 10 residents offered excellent or good reviews to recreation programs or classes and recreation centers or facilities, both of which outperformed counterparts across the nation. A slightly lower proportion, roughly 7 in 10, gave high marks to Oak Park open space and the preservation of natural areas. In contrast, some ratings for survey items related to parks and recreation were trending slightly downward, indicating room for improvement. These included fitness opportunities (64%), recreational opportunities (69%) and the availability of paths and walking trails (51%).

Oak Park's educational and cultural opportunities are a valued aspect of community livability.

Aspects related to education, arts, and culture continued to receive high praise from survey participants. About 8 in 10 offered excellent or good ratings to overall opportunities for education, culture, and the arts, which was higher than the national average. Additional related topics that scored higher than the national benchmark included community support for the arts (85%), opportunities to attend special events and festivals (81%), and opportunities to attend cultural/arts/music activities (78%). Two-thirds gave high marks to adult educational opportunities, which declined since the previous survey iteration but remained on par with comparison communities. Over 8 in 10 offered positive reviews to the village's K-12 education, also similar to counterparts across the nation.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall economic health	68%	688	5	72% Similar (vs. benchmark*)
Overall quality of the transportation system				74 % Higher
Overall design or layout of residential and commercial areas	72%	79%	5	74% Similar
Overall quality of the utility infrastructure				• 75% Similar
Overall feeling of safety	77%	77%	5	60% Lower
Overall quality of natural environment	85%	89%	5	83% Similar
Overall quality of parks and recreation opportunities				•88% Similar
Overall health and wellness opportunities	83%	82%	5	80% Similar
Overall opportunities for education, culture, and the arts	83%	898	5	83% Higher
Residents' connection and engagement with their community				72 % Higher

Please rate how important, if at all, you think it is for the Oak Park community to focus on each of the following in the coming two years.

(% essential or very important)

	2016	2018	2020	2022
Overall economic health	87%	89%		89% Similar
Overall quality of the transportation system				•79% Similar
Overall design or layout of residential and commercial areas	76%	75%		71% Similar
Overall quality of the utility infrastructure				•84% Similar
Overall feeling of safety	90%	94%		96% Similar
Overall quality of natural environment	80%	79%		77% Similar
Overall quality of parks and recreation opportunities				79 % Similar
Overall health and wellness opportunities	64%	67%		75 % Similar
Overall opportunities for education, culture, and the arts	78%	74%		72 % Similar
Residents' connection and engagement with their community	81%	80%		64% Similar

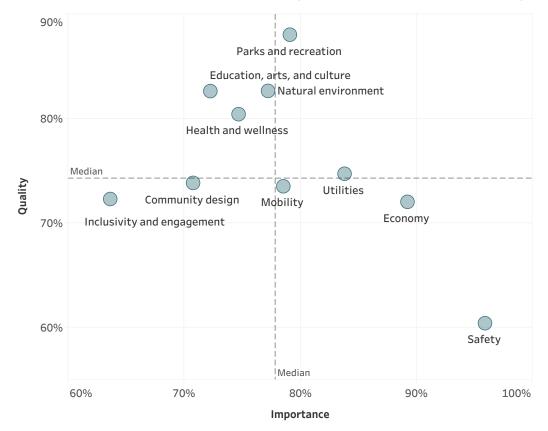
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide Village staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

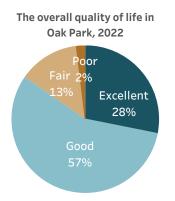
Services receiving quality ratings of excellent or good by 74% or more of respondents were considered of "higher quality" and those with ratings lower than 74% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 78% or more of respondents. Services were rated as "less important" if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where ...



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Oak Park as a place to live	90%	92	20	91% Similar vs. benchmark*
The overall quality of life	84%	87	2 0	85% Similar

Please indicate how likely or unlikely you are to do each of the following.

(% very	or	somewhat likely)	
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	2016	2018	2020	2022
Recommend living in Oak Park to someone who asks	87%	90%		
Remain in Oak Park for the next five years	80%	80%		75% Similar

Please rate each of the following in the Oak Park community. (% excellent or good)

	2016	2018	2020	2022
Overall image or reputation	85%	89%		81 % Similar

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Oak Park government, 2022 Poor 17% Fair 34% Good 39%

Please rate the quality of each of the following services in Oak Park. (% excellent or good)



Please rate the following categories of Oak Park government performance. (% excellent or good)

	2016	2018	2020	2022
The value of services for the taxes paid to Oak Park	43%	46%		46% Similar
The overall direction that Oak Park is taking	45%	48%		54% Similar
The job Oak Park government does at welcoming resident involvement	54%	60%		64% Similar
Overall confidence in Oak Park government	46%	45%		50% Similar
Generally acting in the best interest of the community	50%	52°8		56% Similar
Being honest	46%	53%		57% Similar

Being open and transparent to the public			49 % Similar
Informing residents about issues facing the community			53 % Similar
Treating all residents fairly	56%	53%	60% Similar
Treating residents with respect			● 69% Similar

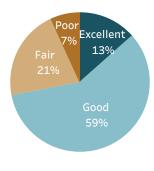
Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good) $% \left(\frac{1}{2} \right) = 0$

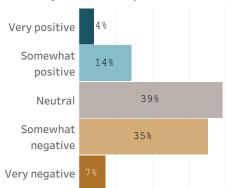
	2016	2018	2020	2022
The Village of Oak Park	76%	78%		72% Similar
The Federal Government	29%	34%		45% Similar

Overall economic health of Oak Park, 2022 What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall economic health	68%	68%		• 72% Similar vs. benchmark*

Please rate each of the following aspects of quality of life in Oak Park.

(% excellent or good)

	2016	2018	2020	2022
Oak Park as a place to work	57%	69	98	69 % Similar
Oak Park as a place to visit	83%	89	28	•83% Higher

Please rate each of the following in the Oak Park community. (% excellent or good)

	2016	2018	2020	2022
Overall quality of business and service establishments	67%	69	8	•81% Similar
Variety of business and service establishments				69% Similar
Vibrancy of downtown/commercial area	71%	76	9	70% Higher

Employment opportunities	33%	46%	57% Similar
Shopping opportunities	67%	65%	59% Similar
Cost of living	16%	19%	21% Lower

Please rate the quality of each of the following services in Oak Park.

(% excellent or good)

	2016	2018	2020	2022
Economic development	53%	56%		57% Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

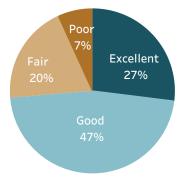
(% very or somewhat positive)

	2016	2018	2020	2022
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	22%	21%		18% Similar

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Oak Park, 2022



Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of the transportation system				•74% Higher vs. benchmark*

Please also rate each of the following in the Oak Park community.

(% excellent or good)

	2016	2018	2020	2022
Traffic flow on major streets	32%	31%		36% Similar
Ease of public parking	26%	32%		34% Lower
Ease of travel by car	45%	45%		54% Similar
Ease of travel by public transportation				57% Higher
Ease of travel by bicycle	66%	68%		63% Similar
Ease of walking	87%	93%		89% Higher

Please indicate whether or not you have done each of the following in the last 12 months.

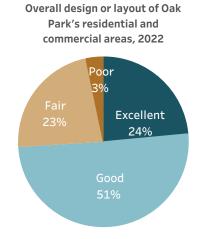
(% yes)

	2016	2018	2020	2022
Used public transportation instead of driving	79%	84	0	67% Much higher
Carpooled with other adults or children instead of driving alone	48%	46	20	45% Similar
Walked or biked instead of driving	87%	86	20	89% Much higher

$\label{eq:Please} Please \ rate \ the \ quality \ of \ each \ of \ the \ following \ services \ in \ Oak \ Park.$

(% excellent or good)

	2016	2018	2020	2022
Traffic enforcement	52%	54%		49% Similar
Traffic signal timing	54%	57%		55% Similar
Street repair	50%	51%		51% Similar
Street cleaning	718	72%		72% Similar
Street lighting	69%	68%		70% Similar
Snow removal	67%	71%		72 % Similar
Sidewalk maintenance	61%	65%		69% Similar
Bus or transit services	73%	78%		70% Higher



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall design or layout of residential and commercial areas	729	5 79	9%	74% Similar vs. benchmark*

Please rate each of the following aspects of quality of life in Oak Park.

(% excellent or good)

	2016	2018	2020	2022
Your neighborhood as a place to live	87%	88%		88% Similar

Please also rate each of the following in the Oak Park community.

(% excellent or good)

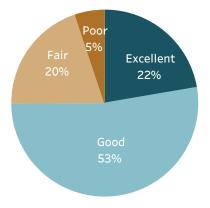
	2016	2018	2020	2022
Well-planned residential growth				50% Similar
Well-planned commercial growth				44 % Similar
Well-designed neighborhoods				74% Higher
Preservation of the historical or cultural character of the community				●86% Higher

Public places where people want to spend time	83%	87%	78% Higher
Variety of housing options	54%	57%	57% Similar
Availability of affordable quality housing	23%	28%	25% Similar
Overall quality of new development	52%	58%	49% Similar
Overall appearance	87%	91%	85% Similar

Please rate the quality of each of the following services in Oak Park. l)

	2016	2018	2020	2022
Land use, planning and zoning	46%	53%		53% Similar
Code enforcement	56%	618		58% Similar

Overall quality of the utility infrastructure in Oak Park, 2022



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

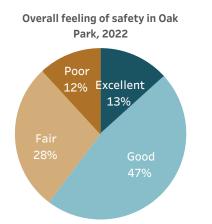
Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
				•75% Similar
Overall quality of the utility infrastructure				vs. benchmark*

Please rate the quality of each of the following services in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Affordable high-speed internet access				66% Similar
Garbage collection	83%	86%		81 % Similar
Drinking water	81%	81%		81% Similar
Sewer services	71%	79%		82 % Similar
Storm water management	54%	63%		71 % Similar
Power (electric and/or gas) utility	81%	84%		83 % Similar





Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
	77%	77%		60%
Overall feeling of safety				vs. benchmark*

Please rate how safe or unsafe you feel:

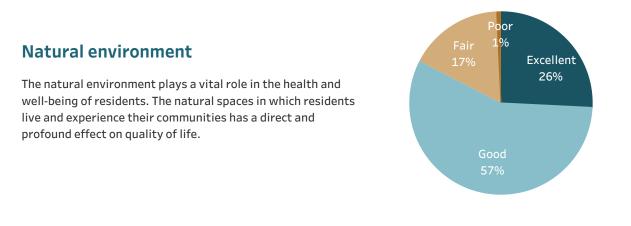
(% very or somewhat safe)

	2016	2018	2020	2022
In your neighborhood during the day	91%	96%		90% Similar
In Oak Park's downtown/commercial area during the day	93%	95%		92% Similar
From property crime				63% Similar
From violent crime				67% Lower
From fire, flood, or other natural disaster				●87% Similar

Please rate the quality of each of the following services in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Police services	87%	89%		75% Similar
Crime prevention	68%	71%		58% Similar
Animal control	72%	76%		
Ambulance or emergency medical services	93%	97%		87 % Similar
Fire services	94%	988		93% Similar
Fire prevention and education	80%	87%		84% Similar
Emergency preparedness	58%	72%		76% Similar

Overall quality of natural environment in Oak Park, 2022



Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
	85%	89%		83 % Similar
Overall quality of natural environment				vs. benchmark*

Please also rate each of the following in the Oak Park community.

(% excellent or good)

	2016	2018	2020	2022
Cleanliness	81%	85%		78% Similar
Water resources				32% Much lower
Air quality	73%	78%		70% Similar

Please rate the quality of each of the following services in Oak Park.

(% excellent or good)

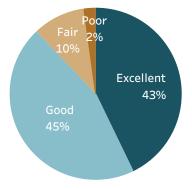
	2016	2018	2020	2022
Preservation of natural areas	53%	65%		70% Similar
Oak Park open space	60%	70%		66 % Similar

Recycling	81%	83%	76 % Similar
Yard waste pick-up	77%	848	79 % Similar

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association



Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of parks and recreation opportunities				88% Similar vs. benchmark*

Please also rate each of the following in the Oak Park community. (% excellent or good)

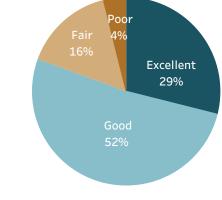
	2016	2018	2020	2022
Availability of paths and walking trails	56%		68%	51% Lower
Fitness opportunities	66%		75%	64% Similar
Recreational opportunities	71%	1	82%	69% Similar

Please rate the quality of each of the following services in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Village parks	89%	94	00	90% Similar
Recreation programs or classes				83% Higher

		•	● 85%
	87%	89%	-
			Higher
Recreation centers or facilities			-

Overall health and wellness opportunities in Oak Park, 2022



Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
	83%	829	0 ō	80% Similar
Overall health and wellness opportunities				vs. benchmark*

Please also rate each of the following in the Oak Park community. (% excellent or good)

	2016	2018	2020	2022
Availability of affordable quality food	75%	80%		66% Similar
Availability of affordable quality health care	73%	778		65% Similar
Availability of preventive health services	76%	79%		71 % Similar
Availability of affordable quality mental health care	60%	60%		57% Higher

Please rate the quality of each of the following services in Oak Park.

(% excellent or good)

	2016	2018	2020	2022
Health services	80%	84%		81% Similar

Please rate your overall health. (% excellent or very good)

	2016	2018	2020	2022
Please rate your overall health.	70%	69	200	76 % Similar

Overall opportunities for education, culture and the arts, 2022

Poor Fair 5% 13% Excellent 40% Good 42%

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall opportunities for education, culture, and the arts	83%	89%		• 83% Higher vs. benchmark*

Please also rate each of the following in the Oak Park community.

(% excellent or good)

	2016	2018	2020	2022
Opportunities to attend cultural/arts/music activities	78%	799	5	
Community support for the arts				●85% Higher
Availability of affordable quality childcare/preschool	54%	578	5	55% Similar
K-12 education				81% Similar
Adult educational opportunities	65%	749	5	65% Similar
Opportunities to attend special events and festivals	77%	799	L D	●81% Higher

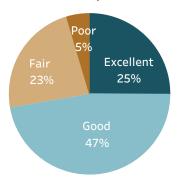
Please rate the quality of each of the following services in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Public library services	93%	97	2	●94% Higher

Residents' connection and engagement with their community, 2022

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



Please rate each of the following characteristics as they relate to Oak Park as a whole. (% excellent or good)

	2016	2018	2020	2022
Residents' connection and engagement with their community				• 72% Higher vs. benchmark*

Please rate each of the following aspects of quality of life in Oak Park. (% excellent or good)

	2016	2018	2020	2022
Oak Park as a place to raise children	90%	92%		
Oak Park as a place to retire	47%	45%		45%
Sense of community	76%	77%		73% Similar

Please rate the job you feel the Oak Park community does at each of the following.

(% excellent or good)

2016	2018	2020	2022
			●72% Similar

Attracting people from diverse backgrounds	•75% Higher
Valuing/respecting residents from diverse backgrounds	80% Higher
Taking care of vulnerable residents	• 65% Similar

Please also rate each of the following in the Oak Park community.

(% excellent or good)

	2016	2018	2020	2022
Sense of civic/community pride				•76% Similar
Neighborliness of residents	72%	73%		76% Similar
Opportunities to participate in social events and activities	82%	80%		77% Higher
Opportunities to volunteer	82%	83%		77 % Similar
Opportunities to participate in community matters	79%	78%		69% Similar
Openness and acceptance of the community toward people of diverse backgrounds	75%	75%		72% Higher

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)

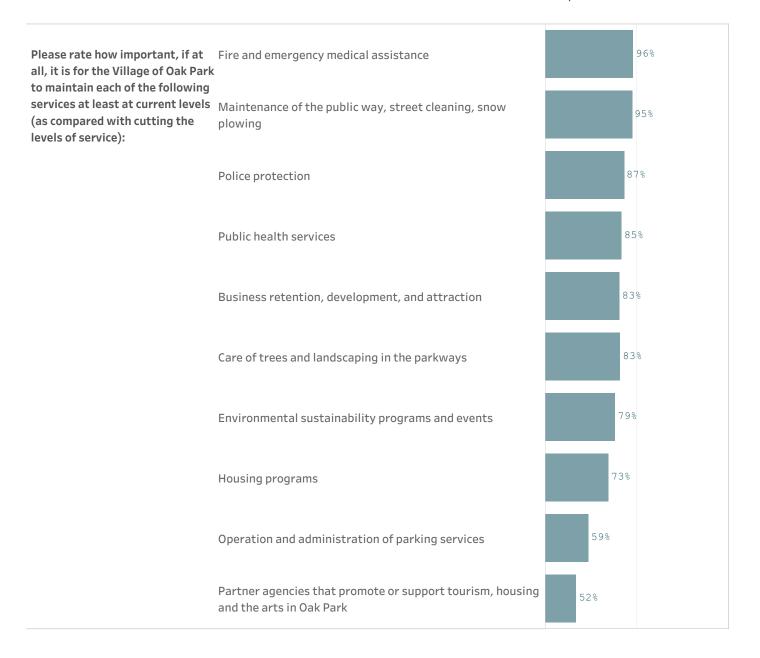
		2016	2018	2020	2022 67 %
Contacted the Village of Oak Park for help or information		67%	67%		Much higher vs. benchmark
Contacted Oak Park elected officials to express your opini	on	24%	198		16% Similar
Attended a local public meeting		27%	248		20% Similar
Natched a local public meeting		21%	15%		21% Similar
olunteered your time to some group/activity		45%	39%		43% Similar
Campaigned or advocated for a local issue, cause, or cand	idate	33%	32%		18% Similar
Voted in your most recent local election					
n general, how many times do you: % a few times a week or more)	2016	2018	2020) 202	22
Access the internet from your home	2010	2010	2020		91% Similar
Access the internet from your cell phone				•	94 % Similar

Access the internet from your cell phone

Visit social media sites	•76% Similar
Use or check email	●97% Similar
Share your opinions online	●23% Similar
Shop online	● <mark>56</mark> % Similar

Custom questions

Below are the results of each custom question on the survey. The percentage of positive responses (Essential/Very Important or Not a Problem/Minor Problem or A lot/Some or Excellent/Good) is shown. Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.



% positive

National benchmark tables

This table contains the comparisons of Oak Park's results to those from other communities. The first column shows the comparison of Oak Park's rating to the benchmark. Oak Park's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Oak Park residents is statistically similar to or different than the benchmark. The second column is Oak Park's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Oak Park's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Oak Park's result -- that is what percent of surveyed communities had a lower rating than Oak Park.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Oak Park as a place to live	Similar	91%	169	362	53
quality of life in Oak Park.	Your neighborhood as a place to live	Similar	88%	149	314	52
	Oak Park as a place to raise children	Similar	86%	145	366	60
	Oak Park as a place to work	Similar	69%	151	357	57
	Oak Park as a place to visit	to liveSimilarSimilarSimilaras a place to liveSimilar86%to raise childrenSimilar86%to workSimilar69%to visitHigher83%to retireLower45%of lifeSimilar76%althSimilar72%e transportation systemHigher3imilarout of residential and commercial areasSimilar74%e utility infrastructureSimilar75%fetyLower60%utural environmentSimilar83%evellness opportunitiesSimilar83%es for education, culture, and the artsHigher83%on and engagement with their communityHigher72%	83%	67	315	79
	Oak Park as a place to retire		324	362	10	
	The overall quality of life	Similar	85%	199	387	48
	Sense of community	Similar	73%	49	314	84
Please rate each of the following characteristics	Overall economic health	Similar	72%	151	302	50
as they relate to Oak Park as a whole.	Overall quality of the transportation system	Higher	74%	17	197	91
	Overall design or layout of residential and commercial areas	Similar	74%	44	295	85
	Overall quality of the utility infrastructure	Similar	75%	69	192	64
	Overall feeling of safety	Lower	60%	298	352	15
	Overall quality of natural environment	Similar	83%	141	304	53
	Overall quality of parks and recreation opportunities	Similar	88%	53	197	73
	Overall health and wellness opportunities	Similar	80%	93	297	69
	Overall opportunities for education, culture, and the arts	Higher	83%	34	299	88
	Residents' connection and engagement with their community	Higher	72%	17	194	91
Please indicate how likely or unlikely you are to do	Recommend living in Oak Park to someone who asks	Similar	87%	150	306	51
each of the following.	36					

Please indicate how likely or unlikely you are to do each of the following.	Remain in Oak Park for the next five years	Similar	75%	273	303	10
Please rate how safe or	In your neighborhood during the day	Similar	90%	255	333	23
each of the following. Please rate how safe or unsafe you feel: Please rate the job you feel the Oak Park community does at each of the following. Please rate each of the following in the Oak Park community.	In Oak Park's downtown/commercial area during the day	Similar	92%	173	317	45
	From property crime	Similar	63%	166	202	18
	From violent crime	Lower	67%	175	202	13
	From fire, flood, or other natural disaster	Similar	87%	56	192	71
or unlikely you are to do each of the following.Remain in Oak Park for the next five yearsPlease rate how safe or unsafe you feel:In your neighborhood during the dayIn Oak Park's downtown/commercial area durin From property crimeFrom property crimePlease rate the job you feel the Oak Park community does at each of the following.Making all residents feel welcomePlease rate each of the following.Making all residents feel welcomePlease rate each of the following.Overall quality of business and service establish variety of business and service establishmentsPlease rate each of the following in the Oak ParkOverall quality of business and service establishmentsVibrancy of downtown/commercial areaEmployment opportunitiesShopping opportunitiesShopping opportunitiesPlease also rate each of the following in the Oak ParkTraffic flow on major streets	Making all residents feel welcome	Similar	72%	69	200	66
	Attracting people from diverse backgrounds	Higher	75%	19	197	90
	Valuing/respecting residents from diverse backgrounds	Higher	80%	11	198	94
	Taking care of vulnerable residents	Similar	65%	51	194	74
the Oak Park community does at each of the following. Please rate each of the following in the Oak Park community.	Overall quality of business and service establishments	Similar	81%	94	303	69
	Variety of business and service establishments	Similar	69%	59	194	70
	Vibrancy of downtown/commercial area	Higher	70%	56	283	80
	Employment opportunities	Similar	57%	113	318	64
	Shopping opportunities	Similar	59%	130	309	58
	Remain root of a field fie	Lower	21%	254	296	14
	Overall image or reputation	Similar	81%	129	357	64
	Traffic flow on major streets	Similar	36%	249	329	24
	Ease of public parking	Lower	34%	248	278	11
following in the Oak Park	Ease of travel by car	Similar	54%	254	317	20
	Ease of travel by public transportation	Higher	N N N N 1 100% 1255 3333 1233 1 92% 173 317 145 1 63% 166 202 138 1 67% 175 202 133 1 67% 175 202 133 1 72% 69 200 131 1 72% 69 200 69 1 72% 69 200 69 1 72% 69 200 69 1 72% 113 194 74 1 69% 59% 194 74 1 69% 59% 130 194 74 1 69% 59% 130 194 74 1 69% 130 141 144 144 1 69% 141 314 141 1 12% 14			
	Ease of travel by bicycle	Similar	1 ar1	68		
	Ease of walking	Higher	898	17	320	95
	Well-planned residential growth	Similar	50%	91	196	54
	Well-planned commercial growth	Similar	44%	85	196	57
	In Oak Park's downtown/commercial area during the day From property crime From violent crime From fire, flood, or other natural disaster Making all residents feel welcome Attracting people from diverse backgrounds Valuing/respecting residents Valuing/respecting respecting respec	Higher	74%	31	193	84

following in the Oak Park	Preservation of the historical or cultural character of the community	Higher	86%	2	192	99
community.	Public places where people want to spend time	Higher	78%	37	290	87
	Variety of housing options	Similar	57%	96	302	68
	Availability of affordable quality housing	Similar	25%	202	324	37
	Overall quality of new development	Similar	49%	192	314	39
	Overall appearance	Similar	85%	81	336	76
	Cleanliness	Similar	78%	169	325	48
	Water resources	Much lower	32%	164	177	7
	Air quality	Similar	70%	230	290	21
	Availability of paths and walking trails	Lower	51%	278	320	13
	Fitness opportunities	Similar	64%	200	290	31
	Recreational opportunities	Similar	69%	144	311	54
	Availability of affordable quality food	Similar	66%	142	285	50
	Availability of affordable quality health care	Similar	65%	110	294	62
	Availability of preventive health services	Similar	71%	93	280	67
	Availability of affordable quality mental health care	Higher	57%	55	281	80
	Opportunities to attend cultural/arts/music activities	Higher	78%	28	307	91
	Community support for the arts	Higher	85%	10	193	95
	Availability of affordable quality childcare/preschool	Similar	55%	107	292	63
	K-12 education	Similar	81%	112	295	62
	Adult educational opportunities	Similar	65%	83	287	71
	Sense of civic/community pride	Similar	76%	34	193	82
	Neighborliness of residents	Similar	76%	24	292	92
	Opportunities to participate in social events and activities	Higher	77%	29	299	90
	Opportunities to attend special events and festivals	Higher	81%	31	296	89
	Opportunities to volunteer	Similar	77%	56	295	81

Please also rate each of the following in the Oak Park	Opportunities to participate in community matters	Similar	69%	58	297	80
community.	Openness and acceptance of the community toward people of diverse backgrounds	Higher	72%	26	314	92
	Contacted the Village of Oak Park for help or information	Much higher	67%	8	332	97
the following in the last 12 months.	Contacted Oak Park elected officials to express your opinion	Similar	16%	130	290	55
following in the Oak Park community. Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	Similar	20%	132	293	55
following in the Oak Park community. Please indicate whether or not you have done each of the following in the last 12 months. Please rate the quality of each of the following	Watched a local public meeting	Similar	21%	177	274	35
	Volunteered your time to some group/activity	Similar	43%	66	296	78
	Campaigned or advocated for a local issue, cause, or candidate	Similar	18%	146	285	49
	Voted in your most recent local election	Similar	79%	77	195	61
	Used public transportation instead of driving	Much higher	67%	8	265	97
	Carpooled with other adults or children instead of driving alone	Similar	45%	96	287	66
	Walked or biked instead of driving	Much higher	898	5	291	98
	Public information services	Similar	75%	79	309	74
each of the following	Economic development	Similar	57%	123	303	59
	Traffic enforcement	Similar	49%	305	351	13
	Traffic signal timing	Similar	55%	144	295	51
	Street repair	Similar	51%	139	345	60
	Street cleaning	Similar	72%	120	309	61
	Street lighting	Similar	70%	110	338	67
	Snow removal	Similar	72%	136	256	47
	Sidewalk maintenance	Similar	69%	70	306	77
Please indicate whether or not you have done each of the following in the last 12 months.	Bus or transit services	Higher	70%	39	275	86
	Land use, planning and zoning	Similar	53%	106	311	66
	Code enforcement	Similar	58%	112	344	67
	Affordable high-speed internet access	Similar	66%	31	190	84
	Garbage collection	Similar	81%	222	328	32

Please rate the q each of the follow services in Oak P

Please rate the quality of each of the following services in Oak Park.	Drinking water	Similar	81%	102	307	67
	Sewer services	Similar	82%	129	310	58
	Storm water management	Similar	71%	170	322	47
	Power (electric and/or gas) utility	Similar	83%	93	251	63
	Utility billing	Similar	71%	136	276	51
	Police/Sheriff services	Similar	75%	265	378	30
	Crime prevention	Similar	58%	274	350	22
	Animal control	Similar	72%	161	321	50
	Ambulance or emergency medical services	Similar	87%	191	316	39
	Fire services	Similar	93%	194	341	43
	Fire prevention and education	Similar	84%	122	306	60
	Emergency preparedness	Similar	76%	105	305	65
	Preservation of natural areas	Similar	70%	98	288	66
	Oak Park open space	Similar	66%	111	280	60
	Recycling	Similar	76%	159	330	52
	Yard waste pick-up	Similar	79%	125	286	56
	Village parks	Similar	90%	71	323	78
	Recreation programs or classes	Higher	83%	31	317	90
	Recreation centers or facilities	Higher	85%	51	299	83
	Health services	Similar	81%	59	275	78
	Public library services	Higher	94%	13	320	96
	Overall customer service by Oak Park employees	Similar	76%	224	366	38
Please rate the following categories of Oak Park	The value of services for the taxes paid to Oak Park	Similar	46%	263	370	28
government performance.	The overall direction that Oak Park is taking	Similar	54%	207	335	38
	The job Oak Park government does at welcoming resident involvement	Similar	64%	59	333	82
	Overall confidence in Oak Park government	Similar	50%	176	300	41

					156 295 104 199 84 204 170 301 103 196 103 196 207 362 48 284 202 278 130 192 120 278 130 191 130 191 130 278 130 278 131 192 132 278 133 278 134 192 135 278 136 278 137 278 138 192 139 278 14 192 155 278 16 192 153 192 146 192 146 192 157 2192	
Please rate the following categories of Oak Park	Generally acting in the best interest of the community	Similar	56%	160	304	47
government performance.	Being honest	Similar	57%	156	295	47
	Being open and transparent to the public	Similar	49%	104	199	48
	Informing residents about issues facing the community	Similar	53%	84	204	59
	ing open and transparent to the public ating all residents about issues facing the community ating all residents fairly ating residents with respect ating residents with respect ating community ating all residents with respect at a facing the transportation system ating all quality of the transportation system ating all quality of the utility infrastructure arall quality of the utility infrastructure arall quality of parks and recreation opportunities are are internet from your cell phone are are to pur opinions online are your opinions online are your opinions online are your operall health. at impact, if any, do you think the economy will have on your are are and an are are your operall health.	Similar	60%	170	301	43
	Treating residents with respect	Similar	69%	103	196	47
Overall, how would you	The Village of Oak Park	Similar	72%	207	362	43
services provided by each of the following?	The Federal Government	Similar	45%	48	284	83
	Overall economic health	Similar	89%	202	278	27
rate the quality of the services provided by each of the following? Please rate how important f at all, you think it is for the Oak Park community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	79%	52	192	73
following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	71%	209	278	24
	Overall quality of the utility infrastructure	Similar	84%	130	191	32
	Overall feeling of safety	Similar	96%	6	278	98
	Overall quality of natural environment	Similar	77%	203	278	27
	Overall quality of parks and recreation opportunities	initial Similar Similar <t< td=""><td>79%</td><td>114</td><td>192</td><td>41</td></t<>	79%	114	192	41
	Overall health and wellness opportunities		179	278	35	
	Overall opportunities for education, culture, and the arts	Similar	72%	155	278	44
	Overall quality of parks and recreation opportunities Overall quality of parks and recreation opportunities Overall health and wellness opportunities Overall opportunities for education, culture, and the arts Residents' connection and engagement with their community general, how many times Access the internet from your home		64%	207	278	25
	Bing honest Bing honest Bing honest Bing open and transparent to the public Bing honest Bing honest Informing residents about issues facing the community Bing Tracting all residents with respect Bing Tracting residents with respect Bing The Federal Government Bing Overall economic health Bing Overall quality of the transportation system Bing Overall quality of the utility infrastructure Bing Overall quality of parks and recreation opportunities Bing <	Similar	91%	153	192	20
uo you.		Similar	94%	84	192	56
	Visit social media sites	Similar	76%	146	191	24
	Use or check email	Similar	97%	101	192	47
	Share your opinions online	Similar	23%	177	192	8
	Shop online	ASimilarapublicSimilaracing the communitySimilarfacing the communitySimilaracing the communitySimilaracing the communitySimilaracing the communitySimilaracing the commercial areasSimilaratial and commercial areasSimilaratin apportunitiesSimilaration opportunitiesSimilaration opportunitiesSimi	56%	91	191	52
	Please rate your overall health.	Similar	76%	41	286	86
		Similar	18%	219	288	24

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

•		-	
Please rate each of the following aspects of quality of life in Oak Park.	Oak Park as a place to live	Excellent	39% N=195
spects of quality of the fit oak Park.		Good	52% N=261
		Fair	8% N=41
		Poor	1% N=6
	Your neighborhood as a place to live	Excellent	42% N=210
		Good	46% N=232
		Fair	10% N=50
		Poor	2% N=11
	Oak Park as a place to raise children	Excellent	44% N=192
		Good	42% N=183
		Fair	12% N=50
		Poor	2% N=9
	Oak Park as a place to work	Excellent	23% N=65
		Good	46% N=130
		Fair	25% N=71
		Poor	6% N=18
	Oak Park as a place to visit	Excellent	34% N=168
		Good	48% N=237
		Fair	14% N=69
		Poor	3% N=16
	Oak Park as a place to retire	Excellent	17% N=63
		Good	28% N=106
		Fair	31% N=118
		Poor	24% N=91
	The overall quality of life	Excellent	28% N=142
		Good	57% N=285
		Fair	13% N=67
		Poor	2% N=10
	Sense of community	Excellent	31% N=151
		Good	42% N=207
		Fair	22% N=108
		Poor	5% N=23
Please rate each of the following		Excellent	13% N=61
haracteristics as they relate to Oak Park as a whole.	Overall economic health		
	Overall economic nealth	Good	59% N=264
	Overall economic nealth		
	Overall economic nealth	Good	N=264 21%

Please rate each of the fol characteristics as they re Park as a whole.

Please rate each of the following characteristics as they relate to Oak	Overall quality of the transportation system	Good		47% N=226
Park as a whole.		Fair		20% N=94
		Poor		7% N=33
	Overall design or layout of residential and	Excellent		24% N=118
	commercial areas	Good		51% N=253
		Fair		23% N=113
		Poor	I	3% N=16
	Overall quality of the utility infrastructure	Excellent		22% N=110
		Good		53% N=260
		Fair		20% N=99
		Poor		5% N=25
	Overall feeling of safety	Excellent		13% N=67
		Good		47% N=237
		Fair		28% N=141
		Poor		12% N=59
	Overall quality of natural environment	Excellent		26% N=128
		Good		57% N=282
		Fair		17% N=83
		Poor		1% N=4
	Overall quality of parks and recreation opportunities	Excellent		43% N=211
	opportunities	Good		45% N=222
		Fair		10% N=49
		Poor		2% N=11
	Overall health and wellness opportunities	Excellent		29% N=131
		Good		52% N=233
		Fair		16% N=70
		Poor		4% N=18
	Overall opportunities for education, culture, and the arts	Excellent		40% N=190
		Good		42% N=200
		Fair		13% N=60
		Poor		5% N=21
	Residents' connection and engagement with their community	Excellent		25% N=121
		Good		47% N=228
		Fair		23% N=112
		Poor		5% N=22
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Oak Park to someone who asks	Very likely		54% N=271
- ····································		Somewhat likely		32% N=162
		Somewhat unlikely		8% N=39
		Very unlikely		5% N=26
	Remain in Oak Park for the next five years	Very likely		48% N=234

	Remain in Oak Park for the next five years	Somewhat likely	26%
you are to do each of the following.		Somewhat unlikely	N=126
		-	N=65
		Very unlikely	N=58
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	N=320
		Somewhat safe	N=132
		Neither safe nor unsafe	4% N=22 4%
		Somewhat unsafe	N=22
		Very unsafe	1% N=7
	In Oak Park's downtown/commercial area during the day	Very safe	60% N=298
		Somewhat safe	32% N=157
		Neither safe nor unsafe	3% N=16
		Somewhat unsafe	3% N=15
		Very unsafe	2% N=10
	From property crime	Very safe	18% N=86
		Somewhat safe	45% N=219
		Neither safe nor unsafe	13% N=62
		Somewhat unsafe	19% N=94
		Very unsafe	5% N=24
	From violent crime	Very safe	24% N=117
		Somewhat safe	43% N=211
		Neither safe nor unsafe	16% N=77
		Somewhat unsafe	14% N=70
		Very unsafe	48 N=20
	From fire, flood, or other natural disaster	Very safe	53% N=256
		Somewhat safe	34% N=163
		Neither safe nor unsafe	10% N=47
		Somewhat unsafe	3% N=13
		Very unsafe	0% N=1
Please rate the job you feel the Oak	Making all residents feel welcome	Excellent	26% N=127
Park community does at each of the following.		Good	46% N=222
-		Fair	23%
		Poor	N=113
	Attracting people from diverse backgrounds	Excellent	N=21
	· · · · · · · · · · · · · · · · · · ·	Good	N=169
		Fair	N=200
		Poor	N=85
	Valuing/respecting residents from diverse	Excellent	N=35 38%
	backgrounds		N=184 42%
		Good	N=202
		Fair	N=61 7%
		Poor	N=33

lease rate the job you feel the Oak ark community does at each of the ollowing.	Taking care of vulnerable residents	Excellent	Р	25 N=10
following.		Good	P	41 N=16
		Fair		24 N=9
		Poor		10 N=4
Please rate each of the following in :he Oak Park community.	Overall quality of business and service establishments	Excellent		19 N=9
the Oak Park community.	establishments	Good	P	61 N=30
		Fair		16 N=7
		Poor		3 N=1
	Variety of business and service establishments	Excellent	1	21 N=10
		Good	P	4 9 N=24
		Fair	1	25 N=12
		Poor	1	6 N=2
	Vibrancy of downtown/commercial area	Excellent	1	26 N=12
		Good	1	4 4 N=22
		Fair	P	24 N=12
		Poor		6 N=2
	Employment opportunities	Excellent		9 N=2
		Good	P	47 N=11
		Fair		31 N=7
		Poor	_	13 N=3
	Shopping opportunities	Excellent		13 N=6
		Good		46 N=23
		Fair		32 N=15
		Poor		8 N=4
	Cost of living	Excellent	-	2 N=1
		Good		19 N=9
		Fair		44 N=21
		Poor		35 N=17
	Overall image or reputation	Excellent		28 N=14
		Good		53 N=26
		Fair		16 N=7
		Poor	-	N=1
Please also rate each of the following	Traffic flow on major streets	Excellent		4 N=2
n the Oak Park community.		Good		N=2 31 N=15
		Fair		41
		Poor		N=20 23
	Ease of public parking	Excellent		N=11
	of Passic Parking	Good		N=3
		Fair		N=12 38
				N=18 28
		Poor	Ν	N=13

Please also rate each of the following in the Oak Park community.	Ease of travel by car	Excellent	13% N=64
		Good	41% N=201
		Fair	34% N=166
		Poor	12% N=57
	Ease of travel by public transportation	Excellent	16% N=62
		Good	41% N=157
		Fair	29% N=112
		Poor	14% N=55
	Ease of travel by bicycle	Excellent	18% N=71
		Good	45% N=176
		Fair	26% N=102
		Poor	11% N=45
	Ease of walking	Excellent	44% N=217
		Good	45% N=223
		Fair	10% N=47
		Poor	2% N=9
	Well-planned residential growth	Excellent	14% N=53
		Good	36% N=141
		Fair	29% N=113
		Poor	21% N=83
	Well-planned commercial growth	Excellent	12% N=44
		Good	32% N=119
		Fair	36% N=133
		Poor	21% N=78
	Well-designed neighborhoods	Excellent	19% N=90
		Good	55% N=266
		Fair	23% N=109
		Poor	3% N=15
	Preservation of the historical or cultural character	Excellent	40% N=190
	of the community	Good	46% N=222
		Fair	11% N=53
		Poor	3% N=12
	Public places where people want to spend time	Excellent	31% N=151
		Good	47% N=229
		Fair	19% N=92
		Poor	3% N=16
	Variety of housing options	Excellent	17% N=76
		Good	40% N=182
		Fair	31% N=140
		Poor	13% N=57

Please also rate each of the following in the Oak Park community.	Availability of affordable quality housing	Excellent		5% N=23
		Good		19% N=81
		Fair		40% N=170
		Poor		36% N=151
	Overall quality of new development	Excellent		10% N=42
		Good		40% N=170
		Fair		38% N=161
		Poor		13% N=56
	Overall appearance	Excellent		30% N=147
		Good		55% N=277
		Fair		14% N=69
		Poor		1% N=5
	Cleanliness	Excellent		24% N=118
		Good		55% N=273
		Fair		18% N=91
		Poor	Π.	4% N=18
	Water resources	Excellent	i	8% N=24
		Good	in 11	24% N=72
		Fair		34% N=103
		Poor		35% N=106
	Air quality	Excellent	Π.	13% N=62
		Good		57% N=262
		Fair		27% N=124
		Poor	—	3% N=15
	Availability of paths and walking trails	Excellent	i	12% N=58
		Good		39% N=182
		Fair		30% N=144
		Poor	T	19% N=89
	Fitness opportunities	Excellent		20% N=90
		Good		44% N=200
		Fair		28% N=129
		Poor	Π.	N=129 8% N=34
	Recreational opportunities	Excellent		22% N=106
		Good		N=106 47% N=222
		Fair		N=222 28% N=131
		Poor		N=131 3% N=13
	Availability of affordable quality food	Excellent		18%
		Good		N=86 48%
		Fair		N=237
		Poor	Г I	N=133 7%
				N=34

Please also rate each of the following in the Oak Park community.	Availability of affordable quality health care	Excellent		21% N=83
		Good		44% N=173
		Fair		27% N=104
		Poor		8% N=32
	Availability of preventive health services	Excellent		22% N=84
		Good		48% N=185
		Fair		22% N=82
		Poor	1	8% N=30
	Availability of affordable quality mental health	Excellent		18% N=55
	care	Good		39% N=119
		Fair		26% N=80
		Poor		16% N=48
	Opportunities to attend cultural/arts/music	Excellent		33% N=155
	activities	Good		45% N=211
		Fair		19% N=88
		Poor	1	4% N=17
	Community support for the arts	Excellent		37% N=168
		Good		48% N=215
		Fair		12% N=56
		Poor		3% N=13
	Availability of affordable quality childcare/preschool	Excellent		17% N=45
		Good		39% N=105
		Fair		27% N=72
		Poor		18% N=47
	K-12 education	Excellent		30% N=102
		Good		51% N=172
		Fair		14% N=46
		Poor		5% N=17
	Adult educational opportunities	Excellent		18% N=55
		Good		47% N=149
		Fair		27% N=83
		Poor		8% N=26
	Sense of civic/community pride	Excellent		25% N=118
		Good		51% N=238
		Fair		19% N=90
		Poor		4% N=20
	Neighborliness of residents	Excellent		29% N=143
		Good		46% N=226
		Fair		20% N=98
		Poor		4% N=20

Please also rate each of the following	Opportunities to participate in social events and	Excellent		27%
in the Oak Park community.	activities	Good		N=128 50%
		Fair		N=231 21%
				N=97 2%
	Opportunities to attend appoint quarte and	Poor		N=11 30%
	Opportunities to attend special events and festivals	Excellent		N=144 51%
		Good		N=242 17%
		Fair		N=80 2%
		Poor		N=12
	Opportunities to volunteer	Excellent		N=118 48%
		Good		N=199 19%
		Fair		N=78
		Poor	<u> </u>	N=17
	Opportunities to participate in community matters	Excellent		24% N=101
		Good		45% N=189
		Fair		24% N=102
		Poor		7% N=28
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		31% N=142
	toward people of diverse backgrounds	Good		41% N=186
		Fair		22% N=103
		Poor		6% N=27
				33%
Please indicate whether or not you	Contacted the Village of Oak Park for help or	No		N=163
Please indicate whether or not you have done each of the following in the last 12 months.		No Yes		
have done each of the following in the	information Contacted Oak Park elected officials to express			N=163 67%
have done each of the following in the	information	Yes		N=163 67% N=335 84%
have done each of the following in the	information Contacted Oak Park elected officials to express	Yes		N=163 67% N=335 84% N=417 16%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion	Yes No Yes		N=163 67% N=335 84% N=417 16% N=82 80%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion	Yes No Yes No		N=163 67% N=335 84% N=417 16% N=82 80% N=400 20%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting	Yes No Yes Yes		N=163 67% N=335 84% N=417 16% N=82 80% N=82 80% N=400 20% N=100 79%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting	Yes No Yes No		N=163 67% N=335 84% N=417 16% N=400 20% N=100 20% N=100 79% N=394 21%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting	Yes No Yes No Yes		N=163 67% N=335 84% N=410 N=82 80% N=80% N=00 20% N=100 79% 21% N=106
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause,	Yes No Yes No Yes No Yes		N=163 67% N=335 84% 17 N=82 80% N=80% N=80% N=20% N=394 20% N=100 79% 21% N=106 58% N=288 42%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity	Yes No Yes No Yes No Yes		N=163 67% N=335 84% N=417 16% N=82 80% N=400 20% N=400 20% N=100 20% N=394 21% N=106 58% N=212 N=212 82%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause,	Yes No Yes No Yes No Yes No		N=163 67% N=335 84% N=417 16% N=82 80% N=20% N=20% N=20% N=20% N=20% N=288 42% N=212 82% N=212 82% N=8% N=218
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate	Yes No Yes No Yes No Yes No Yes		N=163 N=335 N=48 N=417 N=82 N=400 20% N=100 20% N=100 20% N=288 42% N=288 42% N=288 42% N=288 42% N=212 S8% N=82% N=82% N=9% 21% N=9%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate	Yes No Yes No Yes No Yes No Yes		N=163 67% N=335 84% N=42 16% N=82 00 20% N=00 20% N=00 20% N=30 400 20% N=28 80% N=100 58% N=288 42% N=212 82% N=212 18% N=1
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate Voted in your most recent local election	Yes No Yes No Yes No Yes No Yes		N=163 67% N=335 84% N=40 20% N=400 20% N=400 20% N=92 21% N=106 58% N=288 42% N=21% N=408 18% N=92 21% N=95 33% N=164 67%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate Voted in your most recent local election	Yes No Yes		N=163 K=335 K=47 N=335 K=47 N=82 N=80% N=400 20% N=92 N=994 21% N=208 42% N=208 42% N=212 S8% S8% S8% S8% S8% S8% S8% S8%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate Voted in your most recent local election Used public transportation instead of driving	Yes No Yes		N=163 67% N=335 84% N=400 20% N=400 20% N=100 8% 16% N=20% N=20% N=20% N=20% N=20% N=212 8% N=212 18% N=212 18% N=212 18% N=212 10% N=393 33% N=164 67% N=393 33% N=164 55% N=25% 55% 15%
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate Voted in your most recent local election Used public transportation instead of driving Carpooled with other adults or children instead of	Yes No Yes Yes No Yes Yes No Yes		N=163 67% N=335 84% N=47 16% N=82 20% N=20% N=20% N=20% 0 20% N=20% N=20% 0 20% N=20% 0 0 0 0 0 0 0 0 0 0 0 0 0
have done each of the following in the	information Contacted Oak Park elected officials to express your opinion Attended a local public meeting Watched a local public meeting Volunteered your time to some group/activity Campaigned or advocated for a local issue, cause, or candidate Voted in your most recent local election Used public transportation instead of driving Carpooled with other adults or children instead of driving alone	Yes No Yes Yes No Yes		N=163 67% N=335 84% N=400 20% N=400 20% N=20% N=20% N=20% N=28% N=212 N=28% N=228 N=28% N=212 N=227 N=333 N=164 67% N=334 N=334 N=334 N=335% N=225 45% N=225

Please rate the quality of each of the	Public information services	Excellent	18% N=82
following services in Oak Park.		Good	57% N=254
		Fair	22% N=96
		Poor	3% N=13
	Economic development	Excellent	11% N=42
		Good	46% N=170
		Fair	36% N=133
		Poor	7% N=27
	Traffic enforcement	Excellent	9% N=38
		Good	40% N=178
		Fair	32% N=143
		Poor	20% N=87
	Traffic signal timing	Excellent	10% N=50
		Good	45% N=217
		Fair	N=217 31% N=150
		Poor	14% N=66
	Street repair	Excellent	9% N=43
		Good	42% N=201
		Fair	38% N=180
		Poor	11% N=55
	Street cleaning	Excellent	20% N=98
		Good	52% N=256
		Fair	22% N=106
		Poor	6% N=29
	Street lighting	Excellent	18% N=89
		Good	52% N=260
		Fair	22% N=110
		Poor	7% N=37
	Snow removal	Excellent	17% N=76
		Good	55%
		Fair	N=246 18% N=80
		Poor	10% N=46
	Sidewalk maintenance	Excellent	14% N=68
		Good	56% N=270
		Fair	25% N=121
		Poor	6%
	Bus or transit services	Excellent	N=27
		Good	N=63
		Fair	N=197
		Poor	N=77

Please rate the quality of each of the	Land use, planning and zoning	Excellent	88
following services in Oak Park.	Land use, planning and zonnig	Good	N=28
		Fair	N=154
		Poor	N=113
	Code enforcement	Excellent	N=47
		Good	N=44
		Fair	N=159
		Poor	N=99
	Affordable high-speed internet access	Excellent	N=52
		Good	N=78 46% N=187
		Fair	22% N=88
		Poor	N=88 12% N=50
	Garbage collection	Excellent	27% N=128
		Good	54% N=261
		Fair	16% N=75
		Poor	3% N=15
	Drinking water	Excellent	31% N=153
		Good	50% N=244
		Fair	14% N=71
		Poor	5% N=23
	Sewer services	Excellent	28% N=124
		Good	54% N=237
		Fair	15% N=67
		Poor	2% N=11
	Storm water management	Excellent	18% N=78
		Good	53% N=230
		Fair	22% N=96
		Poor	7% N=29
	Power (electric and/or gas) utility	Excellent	25% N=122
		Good	58% N=282
		Fair	17% N=81
		Poor	1% N=2
	Utility billing	Excellent	19% N=90
		Good	52% N=243
		Fair	25% N=119
		Poor	4% N=18
	Police services	Excellent	24% N=116
		Good	51% N=241
		Fair	22% N=107
		Poor	3% N=12

lease rate the quality of each of the ollowing services in Oak Park.	Crime prevention	Excellent	12% N=53
		Good	46% N=207
		Fair	28% N=126
		Poor	14% N=65
	Animal control	Excellent	19% N=65
		Good	54% N=186
		Fair	19% N=66
		Poor	9% N=30
	Ambulance or emergency medical services	Excellent	35% N=124
		Good	52% N=181
		Fair	13% N=46
	Fire services	Excellent	41% N=155
		Good	53% N=200
		Fair	5% N=21
		Poor	1% N=5
	Fire prevention and education	Excellent	31% N=91
		Good	53% N=157
		Fair	13% N=38
		Poor	3% N=10
	Emergency preparedness	Excellent	21% N=57
		Good	54% N=148
		Fair	15% N=42
		Poor	9% N=26
	Preservation of natural areas	Excellent	19% N=69
		Good	52% N=193
		Fair	23%
		Poor	N=87
	Oak Park open space	Excellent	N=23
		Good	N=89
		Fair	N=198
		Poor	N=121
	Recycling	Excellent	N=26
		Good	N=124
		Fair	N=241
		Poor	N=87 68
	Yard waste pick-up	Excellent	N=27
	rara waste pier up		N=109
		Good	N=194
		Fair	N=66 48
	Village parks	Poor	N=17

Please rate the quality of each of the	Village parks	Good		52% N=246
following services in Oak Park.		Fair	<u> </u>	N-240 9% N=42
		Poor	Ē	1% N=4
	Recreation programs or classes	Excellent		37% N=151
		Good		46% N=190
		Fair		16% N=65
		Poor		1% N=6
	Recreation centers or facilities	Excellent		32% N=135
		Good		53% N=226
		Fair		11% N=48
		Poor	1	4% N=17
	Health services	Excellent		25% N=90
		Good		56% N=202
		Fair		16% N=59
		Poor		3% N=10
	Public library services	Excellent		63% N=292
		Good		31% N=142
		Fair		5% N=24
		Poor		1% N=5
	Overall customer service by Oak Park employees	Excellent		25% N=115
		Good		51% N=233
		Fair		20% N=91
		Poor	<u> </u>	4% N=19
Please rate the following categories of Oak Park government performance.	The value of services for the taxes paid to Oak Park	Excellent	<u> </u>	10% N=43
		Good		36% N=160
		Fair		33% N=147
		Poor		21% N=90
	The overall direction that Oak Park is taking	Excellent		10% N=46 44%
		Good		44% N=195 32%
		Fair	÷.	N=144 14%
		Poor		N=63
	The job Oak Park government does at welcoming resident involvement		_	N=68 47%
		Good		N=182 25%
		Fair		N=99 11%
		Poor		N=42
	Overall confidence in Oak Park government	Excellent		N=47 39%
		Good		N=173 34%
		Fair		N=149 17%
	Consulty acting in the back interest of the	Poor		N=75 12%
	Generally acting in the best interest of the	Excellent		N=54

of Oak Park government performance.	Generally acting in the best interest of the community	Good	44% N=196
		Fair	29% N=131
		Poor	15% N=65
	Being honest	Excellent	13% N=51
		Good	44% N=172
		Fair	30% N=118
		Poor	12% N=48
	Being open and transparent to the public	Excellent	13% N=54
		Good	36% N=149
		Fair	36% N=147
		Poor	15% N=60
	Informing residents about issues facing the	Excellent	12% N=55
	community	Good	40% N=180
		Fair	35% N=153
		Poor	13% N=56
	Treating all residents fairly	Excellent	14% N=55
		Good	46% N=179
		Fair	24% N=92
		Poor	16% N=64
	Treating residents with respect	Excellent	16% N=67
		Good	53% N=222
		Fair	24% N=100
		Poor	8% N=33
Overall, how would you rate the	The Village of Oak Park	Excellent	17% N=84
quality of the services provided by each of the following?		Good	55% N=264
		Fair	22% N=107
		Poor	6% N=27
	The Federal Government	Excellent	7% N=30
		Good	38% N=173
		Fair	40% N=181
		Poor	15% N=69
Please rate how important, if at all,	Overall economic health	Essential	41% N=201
you think it is for the Oak Park community to focus on each of the		Very important	48% N=234
following in the coming two years.		Somewhat important	11% N=52
		Not at all important	0% N=1
	Overall quality of the transportation system	Essential	35% N=171
		Very important	43% N=211
		Somewhat important	20% N=99
		Not at all important	1% N=6
	Overall design or layout of residential and	Essential	28% N=138
	commercial areas		_

Please rate how important, if at all, you think it is for the Oak Park	Overall design or layout of residential and commercial areas	Very important	43% N=210
community to focus on each of the following in the coming two years.		Somewhat important	27% N=132
		Not at all important	2% N=12
	Overall quality of the utility infrastructure	Essential	47% N=229
		Very important	37% N=183
		Somewhat important	16% N=80
	Overall feeling of safety	Essential	68% N=335
		Very important	28% N=135
		Somewhat important	4% N=19
		Not at all important	0% N=1
	Overall quality of natural environment	Essential	36% N=176
		Very important	42% N=204
		Somewhat important	22% N=108
		Not at all important	1% N=4
	Overall quality of parks and recreation	Essential	30% N=147
	opportunities	Very important	49% N=241
		Somewhat important	20% N=97
		Not at all important	1% N=5
	Overall health and wellness opportunities	Essential	27% N=134
		Very important	47% N=233
		Somewhat important	23% N=114
		Not at all important	2% N=10
	Overall opportunities for education, culture, and	Essential	32% N=156
	the arts	Very important	40% N=199
		Somewhat important	26% N=126
		Not at all important	2% N=10
	Residents' connection and engagement with their	Essential	25% N=123
	community	Very important	39% N=190
		Somewhat important	33% N=165
		Not at all important	3% N=14
• • • •	Business retention, development, and attraction	Essential	41% N=199
is for the Village of Oak Park to maintain each of the following		Very important	42% N=202
services at least at current levels (as compared with cutting the levels of		Somewhat important	16% N=79
service):		Not at all important	1% N=5
	Care of trees and landscaping in the parkways	Essential	38% N=186
		Very important	45% N=222
		Somewhat important	16% N=79
		Not at all important	0% N=2
	Maintenance of the public way, street cleaning,	Essential	59% N=291
	snow plowing	Very important	35% N=173
			N-1/3

• • • •	Maintenance of the public way, street cleaning,	Communitant incommutant	5%
is for the Village of Oak Park to maintain each of the following	snow plowing	Somewhat important	N=25
services at least at current levels (as compared with cutting the levels of		Not at all important	N=1
service):	Fire and emergency medical assistance	Essential	N=337
		Very important	N=139
		Somewhat important	4% N=18
		Not at all important	0% N=1
	Housing programs	Essential	37% N=179
		Very important	36% N=176
		Somewhat important	21% N=102
		Not at all important	6% N=27
	Operation and administration of parking services	Essential	23% N=112
		Very important	36% N=178
		Somewhat important	33% N=163
		Not at all important	8% N=38
	Partner agencies that promote or support	Essential	14% N=71
	tourism, housing and the arts in Oak Park	Very important	37% N=182
		Somewhat important	39%
		Not at all important	N=192
	Police protection	Essential	N=46
		Very important	N=316
		Somewhat important	N=113
			N=51 3%
	Dublis baskk som issa	Not at all important	N=13 44%
	Public health services	Essential	N=216
		Very important	N=199 13%
		Somewhat important	N=63 2%
		Not at all important	N=12 38%
	Environmental sustainability programs and events	Essential	N=187
		Very important	41% N=200
		Somewhat important	18% N=88
		Not at all important	3% N=16
To what degree, if at all, is each of the	Crime	Not a problem	7% N=34
ollowing a problem in Oak Park?		Minor problem	29% N=143
		Moderate problem	40% N=196
		Major problem	24% N=117
	Drugs	Not a problem	20% N=98
		Minor problem	38% N=184
		Moderate problem	33% N=161
		Major problem	10% N=47
	Graffiti	Not a problem	33%
			N=164 46%
		Minor problem	N=229

To what degree, if at all, is each of the following a problem in Oak Park?	Graffiti	Moderate problem	18% N=88
		Major problem	3% N=14
	Homelessness	Not a problem	6% N=31
		Minor problem	38% N=186
		Moderate problem	38% N=188
		Major problem	18% N=87
	Noise	Not a problem	28% N=140
		Minor problem	41% N=204
		Moderate problem	21% N=103
		Major problem	98 N=46
	Panhandling	Not a problem	16% N=78
		Minor problem	35% N=176
		Moderate problem	24% N=118
		Major problem	25%
	Run-down buildings and houses	Not a problem	N=123
		Minor problem	N=171
		Moderate problem	N=248
		Major problem	N=57 4%
	Traffic	Not a problem	N=20
	Iranic		N=62 31%
		Minor problem	N=155
		Moderate problem	N=180
		Major problem	N=97
How much information about Oak Park, if any, do you get from each of	Village of Oak Park social media pages (Facebook, Twitter, Instagram, etc.)		N=77 42%
the following sources?		Some	N=205
		None	N=209
	Friends and neighbors	A lot	N=141
		Some	55% N=269
		None	17% N=82
	Local newspapers (print and online)	A lot	34% N=168
		Some	43% N=211
		None	23% N=113
	Village of Oak Park email news	A lot	22% N=109
		Some	40% N=194
		None	38% N=187
	Village of Oak Park OP/FYI newsletter and other	A lot	48% N=234
	Village mailings	Some	44% N=215
		None	8% N=41
	Local social media pages/groups	A lot	19% N=96
		Some	39% N=192
		None	42% N=205
			N 200

Please rate the value of services for the taxes paid to each of the following	Elementary School District 97 (38.2%)	Excellent	32% N=104
(percent of your property tax bill):		Good	38% N=122
		Fair	19% N=61
		Poor	12% N=38
	OPRF High School District 200 (24.3%)	Excellent	31% N=96
		Good	37% N=114
		Fair	19% N=59
		Poor	12% N=38
	Village of Oak Park (15.7%)	Excellent	14% N=58
		Good	50% N=206
		Fair	29% N=122
		Poor	7% N=29
	Park District of Oak Park (4.7%)	Excellent	37% N=154
		Good	44% N=187
		Fair	15% N=63
		Poor	4% N=18
	Cook County (4.5%)	Excellent	9% N=32
		Good	33% N=122
		Fair	36% N=133
		Poor	22% N=82
	Oak Park Public Library (4.2%)	Excellent	49% N=207
		Good	32% N=135
		Fair	15% N=65
		Poor	4% N=18
	Metropolitan Water Reclamation District (3.4%)	Excellent	18% N=59
		Good	50% N=165
		Fair	27% N=91
		Poor	5% N=17
	Oak Park Township (2.5%)	Excellent	18% N=60
		Good	48% N=163
		Fair	26% N=89
		Poor	8% N=25
	Triton Community College District 504 (2.4%)	Excellent	14% N=38
		Good	40% N=107
		Fair	33% N=88
		Poor	12% N=32
	Mosquito Abatement District (0.1%)	Excellent	17% N=51
		Good	36% N=112
		Fair	32% N=97
		Poor	15% N=47

In general, how many times do you:	Access the internet from your home	Several times a day	84% N=414
		Once a day	4% N=20
		A few times a week	4% N=19
		Every few weeks	2% N=10
		Less often or never	7% N=33
	Access the internet from your cell phone	Several times a day	86% N=426
		Once a day	3% N=15
		A few times a week	5% N=26
		Every few weeks	1% N=4
		Less often or never	5% N=25
	Visit social media sites	Several times a day	48% N=240
		Once a day	17% N=82
		A few times a week	11% N=57
		Every few weeks	4% N=20
		Less often or never	20% N=98
	Use or check email	Several times a day	87% N=426
		Once a day	8% N=41
		A few times a week	2% N=10
		Every few weeks	1% N=3
		Less often or never	2% N=12
	Share your opinions online	Several times a day	10% N=50
		Once a day	3% N=16
		A few times a week	9% N=45
		Every few weeks	20% N=99
		Less often or never	57% N=282
	Shop online	Several times a day	11% N=52
		Once a day	9% N=46
		A few times a week	36% N=178
		Every few weeks	32% N=160
		Less often or never	12% N=59
	Please rate your overall health.	Excellent	37% N=183
		Very good	40% N=198
		Good	18% N=88
		Fair	5% N=24
		Poor	1% N=5
	What impact, if any, do you think the economy will	Very positive	4% N=21
	have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	14% N=71
		Neutral	39% N=194
		Somewhat negative	35% N=174
		Very negative	7% N=36

How many years have you lived in Oak Park?	Less than 2 years	16 N=7
	2-5 years	20 N=10
	6-10 years	16 N=8
	11-20 years	16 N=8
	More than 20 years	32 N=16
Which best describes the building you live in?	One family house detached from any other houses	1 43 N=21
	Building with two or more homes (duplex, townhome, apa.	56 N=28
	Other	1 N=
Do you rent or own your home?	Rent	40 N=19
	Own	60 N=30
About how much is your monthly housing cost for	Less than \$500	5 N=2
the place you live (including rent, mortgage payment, property tax, property insurance and	\$500 to \$999	8 N=3
homeowners' association (HOA) fees)?	\$1,000 to \$1,499	24 N=11
	\$1,500 to \$1,999	17 N=8
	\$2,000 to \$2,499	12 N=6
	\$2,500 to \$2,999	11 N=5
	\$3,000 to \$3,499	10 N=4
	\$3,500 or more	13 N=6
Do any children 17 or under live in your	No	69 N=34
household?	Yes	31 N=15
Are you or any other members of your household	No	74 N=36
aged 65 or older?	Yes	26 N=13
How much do you anticipate your household's	Less than \$25,000	11 N=5
total income before taxes will be for the current year? (Please include in your total income money	\$25,000 to \$49,999	8 N=3
from all sources for all persons living in your household.)	\$50,000 to \$74,999	12 N=5
	\$75,000 to \$99,999	16 N=7
	\$100,000 to \$149,999	18 N=8
	\$150,000 or more	35 N=16
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	92 N=45
	Yes, I consider myself to be	8 N=3
What is your race? (Mark one or more races to	Spanish, Hispanic, or Latino American Indian or Alaskan	2 N=
indicate what race you consider yourself to be.)	Native Asian, Asian Indian, or Pacific Islander	10 N=4
	Black or African American	17 N=8
	White	70 N=34
	Other	6 N=2
In which category is your age?	18-24 years	4 N=2
	25-34 years	19 N=9
	35-44 years	18 N=9
	45-54 years	21 N=10
	55-64 years	13 N=6
		1/=0

In which category is your age?	65-74 years	14% N=70
	75 years or older	10% N=49
What is your gender?	Woman	54% N=267
	Man	45% N=223
	Identify in another way	1% N=7
If you identify in another way, how would you	Genderqueer/gender fluid	41% N=3
describe your gender?	Transgender woman	16% N=1
	Notlisted	43% N=3

Full trends

This table contains the trends over time for the Village of Oak Park. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2019 and 2022 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2004	2008	2011	2013	2015	2017	2019	2022
Please rate each of the following	Oak Park as a place to live		93%	91%	93%	94%	90%	92%	91%
aspects of quality of life in Oak Park.	Your neighborhood as a place to live	93%	86%	88%	88%	88%	87%	88%	88%
	Oak Park as a place to raise children	96%	85%	93%	92%	91%	90%	92%	86%
	Oak Park as a place to work		56%	58%	68%	68%	57%	69%	69%
	Oak Park as a place to visit					84%	83%	89%	83%
	Oak Park as a place to retire		55%	55%	57%	58%	47%	45%	45%
	The overall quality of life	93%	89%	90%	89%	90%	84%	87%	85%
	Sense of community	88%	85%	82%	84%	79%	76%	77%	73%
Please rate each of the following characteristics as they relate to	Overall economic health					67%	68%	68%	72%
Oak Park as a whole.	Overall quality of the transportation system								74%
	Overall design or layout of residential and commercial areas					81%	72%	79%	74%
	Overall quality of the utility infrastructure								75%
	Overall feeling of safety					76%	77%	77%	60%
	Overall quality of natural environment					86%	85%	89%	83%
	Overall quality of parks and recreation opportunities								88%
	Overall health and wellness opportunities					78%	83%	82%	80%
	Overall opportunities for education, culture, and the arts					84%	83%	89%	83%
	Residents' connection and engagement with their community								72%
Please indicate how likely or	Recommend living in Oak Park to someone who asks		89%	88%	91%	92%	87%	90%	87%
unlikely you are to do each of the following.	Remain in Oak Park for the next five years		79%	82%	85%	83%	80%	80%	75%
	In your neighborhood during the day		91%	92%	94%	94%	91%	96%	90%
feel:	In Oak Park's downtown/commercial area during the day		94%	93%	95%	97%	93%	95%	92%
	From property crime	76%	47%	54%	49%				63%
	From violent crime	85%	66%	68%	70%				67%
	From fire, flood, or other natural disaster								87%

Please rate the job you feel the Oak Park community does at each of the following.	Making all residents feel welcome Attracting people from diverse backgrounds								72%
-	Attracting people from diverse backgrounds								
									75%
	Valuing/respecting residents from diverse backgrounds								80%
	Taking care of vulnerable residents								65%
Please rate each of the following in the Oak Park community.	Overall quality of business and service establishments		55%	67%	65%	64%	67%	69%	81%
in the oak Park community.	Variety of business and service establishments								69%
	Vibrancy of downtown/commercial area					69%	71%	76%	70%
	Employment opportunities		25%	28%	33%	41%	33%	46%	57%
	Shopping opportunities	71%	39%	51%	51%	61%	67%	65%	59%
	Cost of living					24%	16%	19%	21%
	Overall image or reputation		87%	89%	89%	89%	85%	89%	81%
Please also rate each of the following in the Oak Park	Traffic flow on major streets		41%	42%	46%	43%	32%	31%	36%
community.	Ease of public parking					27%	26%	32%	34%
	Ease of travel by car					52%	45%	45%	54%
	Ease of travel by public transportation	97%	89%	90%	94%				57%
	Ease of travel by bicycle	67%	64%	71%	74%	67%	66%	68%	63%
	Ease of walking	94%	88%	89%	92%	89%	87%	93%	89%
	Well-planned residential growth								50%
	Well-planned commercial growth								44%
	Well-designed neighborhoods	91%							74%
	Preservation of the historical or cultural character of the community								86%
	Public places where people want to spend time					86%	83%	87%	78%
	Variety of housing options					64%	54%	57%	57%
	Availability of affordable quality housing		33%	35%	37%	38%	23%	28%	25%
	Overall quality of new development		47%	51%	53%	56%	52%	58%	49%
	Overall appearance	94%	89%	92%	89%	94%	87%	91%	85%
	Cleanliness		87%	89%	87%	86%	81%	85%	78%
	Water resources								32%
	Air quality					78%	73%	78%	70%
	Availability of paths and walking trails					61%	56%	68%	51%
	Fitness opportunities					69%	66%	75%	64%

Please also rate each of the following in the Oak Park	Recreational opportunities		75%	75%	79%	72%	71%	82%	69%
community.	Availability of affordable quality food					75%	75%	80%	66%
	Availability of affordable quality health care		59%	68%	62%	74%	73%	77%	65%
	Availability of preventive health services					76%	76%	79%	71%
	Availability of affordable quality mental health care					68%	60%	60%	57%
	Opportunities to attend cultural/arts/music activities	86%	75%	72%	75%	83%	78%	79%	78%
	Community support for the arts								85%
	Availability of affordable quality childcare/preschool		40%	49%	40%	68%	54%	57%	55%
	K-12 education		85%	87%	89%				81%
	Adult educational opportunities					76%	65%	74%	65%
	Sense of civic/community pride								76%
	Neighborliness of residents					78%	72%	73%	76%
	Opportunities to participate in social events and activities		77%	77%	80%	78%	82%	80%	77%
	Opportunities to attend special events and festivals					81%	77%	79%	81%
	Opportunities to volunteer		83%	80%	85%	81%	82%	83%	77%
	Opportunities to participate in community matters		77%	76%	82%	77%	79%	78%	69%
	Openness and acceptance of the community toward people of diver.	89%	88%	86%	87%	77%	75%	75%	72%
Please indicate whether or not you have done each of the following in	Contacted the Village of Oak Park for help or information		74%	76%	69%	70%	67%	67%	67%
the last 12 months.	Contacted Oak Park elected officials to express your opinion					18%	24%	19%	16%
	Attended a local public meeting		30%	28%	27%	23%	27%	24%	20%
	Watched a local public meeting		36%	34%	27%	20%	21%	15%	21%
	Volunteered your time to some group/activity		45%	44%	50%	41%	45%	39%	43%
	Campaigned or advocated for a local issue, cause, or candidate					23%	33%	32%	18%
	Voted in your most recent local election		85%	82%	79%				79%
	Used public transportation instead of driving					81%	79%	84%	67%
	Carpooled with other adults or children instead of driving alone					44%	48%	46%	45%
	Walked or biked instead of driving					88%	87%	86%	89%
Please rate the quality of each of the following services in Oak Park.	Public information services		80%	80%	83%	81%	78%	86%	75%
	Economic development	77%	36%	33%	35%	51%	53%	56%	57%
	Traffic enforcement	76%	56%	54%	57%	61%	52%	54%	49%
	Traffic signal timing					56%	54%	57%	55%

Please rate the quality of each of the following services in Oak Park.

k.	Street repair	59%	35%	36%	48%	40%	50%	51%	51%
	Street cleaning	89%	74%	70%	77%	63%	71%	72%	72%
	Street lighting	83%	70%	71%	72%	66%	69%	68%	70%
	Snow removal	77%	58%	64%	77%	59%	67%	71%	72%
	Sidewalk maintenance	70%	54%	58%	65%	63%	61%	65%	69%
	Bus or transit services	81%	69%	76%	69%	78%	73%	78%	70%
	Land use, planning and zoning		38%	43%	54%	61%	46%	53%	53%
	Code enforcement		57%	48%	67%	64%	56%	61%	58%
	Affordable high-speed internet access								66%
	Garbage collection	89%	80%	86%	89%	88%	83%	86%	81%
	Drinking water					81%	81%	81%	81%
	Sewer services		70%	64%	75%	75%	71%	79%	82%
	Storm water management					61%	54%	63%	71%
	Power (electric and/or gas) utility					82%	81%	84%	83%
	Utility billing					72%	74%	76%	71%
	Police services	90%	87%	86%	92%	88%	87%	89%	75%
	Crime prevention	80%	58%	67%	74%	77%	68%	71%	58%
	Animal control	83%	76%	75%	76%	74%	72%	76%	72%
	Ambulance or emergency medical services	97%	92%	93%	95%	93%	93%	97%	87%
	Fire services	98%	96%	96%	98%	95%	94%	98%	93%
	Fire prevention and education		80%	84%	85%	85%	80%	87%	84%
	Emergency preparedness		72%	69%	61%	74%	58%	72%	76%
	Preservation of natural areas					63%	53%	65%	70%
	Oak Park open space					70%	60%	70%	66%
	Recycling	87%	81%	83%	88%	89%	81%	83%	76%
	Yard waste pick-up	85%	75%	78%	77%	79%	77%	84%	79%
	Village parks					90%	89%	94%	90%
	Recreation programs or classes		82%						83%
	Recreation centers or facilities		76%			90%	87%	89%	85%
	Health services	89%	72%	68%	69%	77%	80%	84%	81%
	Public library services		92%	96%	95%	93%	93%	97%	94%

Please rate the quality of each of	Overall customer service by Oak Park employees	81%	70%	74%	81%	74%	72%	79%	76%
the following services in Oak Park.		01.0	70.0	7 4 0	01.0				
Please rate the following categories of Oak Park	The value of services for the taxes paid to Oak Park						43%		
government performance.	The overall direction that Oak Park is taking		53%						
	The job Oak Park government does at welcoming resident involvem.	73%	61%	65%	63%	65%	54%	60%	64%
	Overall confidence in Oak Park government					54%	46%	45%	50%
	Generally acting in the best interest of the community					60%	50%	52%	56%
	Being honest					63%	46%	53%	57%
	Being open and transparent to the public								49%
	Informing residents about issues facing the community								53%
	Treating all residents fairly					61%	56%	53%	60%
	Treating residents with respect								69%
Overall, how would you rate the	The Village of Oak Park	92%	72%	74%	82%	80%	76%	78%	72%
quality of the services provided by each of the following?	The Federal Government		31%	40%	38%	45%	29%	34%	45%
Please rate how important, if at	Overall economic health					92%	87%	89%	89%
all, you think it is for the Oak Park community to focus on each of the following in the coming two years.	Overall quality of the transportation system								79%
	Overall design or layout of residential and commercial areas					78%	76%	75%	71%
	Overall quality of the utility infrastructure								84%
	Overall feeling of safety					94%	90%	94%	96%
	Overall quality of natural environment					78%	80%	79%	77%
	Overall quality of parks and recreation opportunities								79%
	Overall health and wellness opportunities					69%	64%	67%	75%
	Overall opportunities for education, culture, and the arts					81%	78%	74%	72%
	Residents' connection and engagement with their community					83%	81%	80%	64%
In general, how many times do	Access the internet from your home								91%
you:	Access the internet from your cell phone								94%
	Visit social media sites								76%
	Use or check email								97%
	Share your opinions online								23%
	Shop online								56%
	Please rate your overall health.					71%	70%	69%	76%
	What impact, if any, do you think the economy will have on your fa		7%	11%	24%	29%	22%	21%	18%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), the Village of Oak Park conducted a survey of 505 residents. Survey invitations were mailed to randomly selected households and data were collected from September 28th, 2022 to November 16th, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the Village of Oak Park. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all village residents and became available on October 26th, 2022. The survey remained open for 2 weeks and there were 347 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the Village of Oak Park. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	5%	18%	23%
	35-54	49%	42%	39%
	55+	45%	40%	37%
Area	Area 1	22%	16%	17%
	Area 2	21%	25%	25%
	Area 3	26%	25%	26%
	Area 4	31%	34%	33%
Hispanic origin	No, not Spanish, Hispanic, or Latino	94%	91%	92%
	Yes, I consider myself to be Spanish, Hispa	6%	9%	8%
Housing tenure	Own	87%	60%	60%
	Rent	13%	40%	40%
Housing type	Attached	29%	56%	56%
	Detached	71%	44%	44%
Race & Hispanic	Not white alone	20%	39%	37%
origin	White alone, not Hispanic or Latino	80%	61%	63%
Sex	Man	27%	42%	46%
	Woman	73%	58%	54%
Sex/age	Man 18-34	1%	5%	11%
	Man 35-54	14%	20%	18%
	Man 55+	13%	17%	16%
	Woman 18-34	4%	13%	12%
	Woman 35-54	36%	22%	21%
	Woman 55+	32%	23%	21%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	In which area of Oak Park do you live? (Refer to map above.)	1(Blue)	16% N=102
	above.)	2 (Orange)	25% N=156
		3 (Pink)	25% N=160
		4 (Green)	34% N=213
		None of these/I don't live in Oak Park	1% N=5
Please rate each of the following aspects of quality of life in Oak Park.	Oak Park as a place to live	Excellent	32% N=201
		Good	52% N=328
		Fair	12% N=75
		Poor	4% N=27
	Your neighborhood as a place to live	Excellent	38% N=240
		Good	47% N=291
		Fair	10% N=64
		Poor	5% N=31
	Oak Park as a place to raise children	Excellent	38% N=195
		Good	45 % N=226
		Fair	11% N=57
		Poor	6% N=29
	Oak Park as a place to work	Excellent	20% N=63
		Good	48% N=150
		Fair	23% N=71
		Poor	9% N=28
	Oak Park as a place to visit	Excellent	31% N=182
		Good	51% N=304
		Fair	15% N=90
		Poor	3% N=21
	Oak Park as a place to retire	Excellent	14% N=64
		Good	19% N=89
		Fair	32% N=152
		Poor	35% N=168
	The overall quality of life	Excellent	24% N=149
		Good	55% N=346
		Fair	16% N=102
		Poor	6% N=35
	Sense of community	Excellent	30% N=186
		Good	45% N=277
		Fair	16% N=100

Please rate each of the following	Sense of community	Poor		8%
aspects of quality of life in Oak Park. Please rate each of the following	Overall economic health	Excellent		N=52
characteristics as they relate to Oak Park as a whole.		Good		N=61 52%
r ar k as a whole.		Fair		N=305 32%
		Poor		N=185 5%
	Overall quality of the transportation system	Excellent		N=32 25%
	over an quanty of the transportation system	Good		N=151 42%
		Fair		N=256 24%
		Poor		N=142 9%
	Overall design or layout of residential and	Excellent		N=54 19%
	commercial areas	Good	_	N=119 55%
				N=343 18%
		Fair		N=113 9%
		Poor		N=54
	Overall quality of the utility infrastructure	Excellent		N=116 52%
		Good		N=317 23%
		Fair		N=141 6%
		Poor		N=36
	Overall feeling of safety	Excellent	_	N=73 38%
		Good		N=237
		Fair		N=194 20%
		Poor		N=122 29%
	Overall quality of natural environment	Excellent		N=179 52%
		Good		N=322
		Fair		N=111 2%
		Poor		N=14 42%
	Overall quality of parks and recreation opportunities	Excellent		42% N=260 44%
		Good		N=269
		Fair		N=65
		Poor	<u> </u>	4% N=22
	Overall health and wellness opportunities	Excellent		27% N=150
		Good		51% N=288
		Fair		19% N=107
		Poor		4% N=20
	Overall opportunities for education, culture, and the arts	Excellent		41% N=255
		Good		40% N=248
		Fair		15% N=93
			1	3% N=19
		Poor	-	
	Residents' connection and engagement with their community	Poor Excellent		29% N=173
	Residents' connection and engagement with their community			29% N=173 45% N=273
		Excellent		

Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Oak Park to someone who asks	Very likely		43% N=272
,		Somewhat likely		35% N=221
		Somewhat unlikely		13% N=81
		Very unlikely		9% N=54
	Remain in Oak Park for the next five years	Very likely		47% N=284
		Somewhat likely		24% N=148
		Somewhat unlikely		11% N=65
		Very unlikely		18% N=109
Please rate how safe or unsafe you	In your neighborhood during the day	Very safe		47% N=302
feel:		Somewhat safe		38% N=242
		Neither safe nor unsafe		5% N=33
		Somewhat unsafe		6% N=39
		Very unsafe		4% N=23
	In Oak Park's downtown/commercial area during	Very safe		49% N=305
	the day	Somewhat safe		35% N=220
		Neither safe nor unsafe		5% N=30
		Somewhat unsafe		9% N=55
		Very unsafe	Ī .	3% N=19
	From property crime	Very safe	-	15% N=93
		Somewhat safe		38% N=239
		Neither safe nor unsafe		14% N=87
		Somewhat unsafe		21% N=129
		Very unsafe		13% N=81
	From violent crime	Very safe		23% N=144
		Somewhat safe		33% N=205
		Neither safe nor unsafe		17% N=108
		Somewhat unsafe		18% N=116
		Very unsafe		9% N=58
	From fire, flood, or other natural disaster	Very safe		50% N=307
		Somewhat safe		33% N=207
		Neither safe nor unsafe		12% N=71
		Somewhat unsafe		5% N=30
		Very unsafe		0% N=3
Please rate the job you feel the Oak	Making all residents feel welcome	Excellent		20% N=124
Park community does at each of the following.		Good		49% N=297
		Fair		21% N=131
		Poor		10% N=59
	Attracting people from diverse backgrounds	Excellent		26% N=159
		Good		44% N=272
		Fair		21% N=127
		Poor		10% N=59
		۲ ۵		

Please rate the job you feel the Oak Park community does at each of the	Valuing/respecting residents from diverse backgrounds	Excellent	248 N=146
following.	backgrounds	Good	458 N=277
		Fair	228 N=137
		Poor	88 N=51
	Taking care of vulnerable residents	Excellent	118 N=58
		Good	378 N=193
		Fair	338 N=170
		Poor	188 N=93
Please rate each of the following in	Overall quality of business and service	Excellent	218 N=132
the Oak Park community.	establishments	Good	558 N=342
		Fair	208 N=126
		Poor	38 N=19
	Variety of business and service establishments	Excellent	188 N=110
		Good	478 N=293
		Fair	298 N=180
		Poor	78 N=43
	Vibrancy of downtown/commercial area	Excellent	258 N=157
		Good	448 N=278
		Fair	248 N=149
		Poor	78 N=46
	Employment opportunities	Excellent	108 N=28
		Good	358 N=99
		Fair	35% N=101
		Poor	208 N=58
	Shopping opportunities	Excellent	148 N=85
		Good	448 N=280
		Fair	338 N=207
		Poor	98 N=55
	Cost of living	Excellent	18 N=3
		Good	15% N=96
		Fair	428 N=266
		Poor	43% N=270
	Overall image or reputation	Excellent	288 N=174
		Good	518 N=318
		Fair	178 N=109
		Poor	48 N=22
Please also rate each of the following	Traffic flow on major streets	Excellent	48 N=25
in the Oak Park community.		Good	32% N=206
		Fair	32% N=208
		Poor	328
	Ease of public parking	Excellent	N=200
	or passio parking	71	N=51

Please also rate each of the following	Ease of public parking	Good	248
in the Oak Park community.		Fair	N=149 32%
		Poor	N=199 36%
	Ease of travel by car	Excellent	N=220
		Good	N=70
		Fair	N=243
		Poor	N=204
	Ease of travel by public transportation	Excellent	N=107
		Good	N=73
		Fair	N=184
		Poor	N=169
	Ease of travel by bicycle	Excellent	N=72
		Good	N=86 40% N=196
		Fair	26% N=129
		Poor	17% N=86
	Ease of walking	Excellent	45% N=287
		Good	40% N=254
		Fair	12% N=76
		Poor	3% N=18
	Well-planned residential growth	Excellent	8% N=35
		Good	33% N=154
		Fair	32% N=152
		Poor	27% N=128
	Well-planned commercial growth	Excellent	7% N=35
		Good	27% N=131
		Fair	33% N=161
		Poor	33% N=163
	Well-designed neighborhoods	Excellent	17% N=104
		Good	44% N=265
		Fair	29% N=172
		Poor	10% N=58
	Preservation of the historical or cultural character of the community	Excellent	36% N=222
	of the community	Good	41% N=253
		Fair	16% N=100
		Poor	6% N=38
	Public places where people want to spend time	Excellent	29% N=177
		Good	48% N=298
		Fair	17% N=104
		Poor	6% N=40
	Variety of housing options	Excellent	14% N=85
		Good	30% N=177

Variety of housing options	Fair	35% N=210
	Poor	21% N=123
Availability of affordable quality housing	Excellent	4% N=22
	Good	11% N=62
	Fair	33% N=179
	Poor	52% N=281
Overall quality of new development	Excellent	8% N=40
	Good	34% N=180
	Fair	34% N=178
	Poor	25% N=131
Overall appearance	Excellent	29% N=182
	Good	50% N=318
	Fair	18% N=114
	Poor	3% N=19
Cleanliness	Excellent	27% N=169
	Good	50% N=320
	Fair	18% N=112
	Poor	6% N=36
Water resources	Excellent	7% N=30
	Good	20% N=79
	Fair	21% N=84
	Poor	52% N=208
Air quality	Excellent	13% N=73
	Good	51% N=291
	Fair	31% N=178
	Poor	5% N=31
Availability of paths and walking trails	Excellent	14% N=82
	Good	30% N=170
	Fair	31% N=178
	Poor	25% N=142
Fitness opportunities	Excellent	22% N=126
	Good	39% N=222
	Fair	27% N=153
	Poor	13% N=72
Recreational opportunities	Excellent	22% N=129
	Good	47% N=279
	Fair	25% N=146
	Poor	6% N=37
Availability of affordable quality food	Excellent	18% N=109
		45%
	Good	N=274
	Availability of affordable quality housing Overall quality of new development Overall appearance Cleanliness Water resources Air quality Air quality Fitness opportunities Fitness opportunities	PoorAvailability of affordable quality housingExcellentGoodFairPoorGoodOverall quality of new developmentExcellentGoodFairPoorGoodOutrall appearanceExcellentGoodFairPoorFairCleanlinessExcellentGoodFairPoorGoodCleanlinessExcellentGoodFairPoorFairPoorFairCleanlinessExcellentGoodFairPoorFairPoorFairPoorFairFairGoodFairFairPoorFairPoorFairFairGoodFairGoodFairFairPoorFairFairFairPoorFairFairFairPoorFairFairFairPoorFairFairFairPoorFairFairFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFairPoorFair

Please also rate each of the following in the Oak Park community.	Availability of affordable quality food	Poor		10% N=63
in the Oak Park community.	Availability of affordable quality health care	Excellent		22% N=115
		Good		47% N=249
		Fair		18% N=98
		Poor		12% N=66
	Availability of preventive health services	Excellent		22% N=108
		Good		53% N=256
		Fair		18% N=86
		Poor		8% N=37
	Availability of affordable quality mental health care	Excellent		15% N=58
		Good		34% N=128
		Fair		31% N=118
		Poor		19% N=74
	Opportunities to attend cultural/arts/music activities	Excellent		32% N=199
		Good		46% N=286
		Fair		17% N=109
		Poor		5% N=30
	Community support for the arts	Excellent		38% N=227
		Good		48% N=287
		Fair		11% N=65 4%
		Poor	<u> </u>	N=25
	Availability of affordable quality childcare/preschool	Excellent		N=55 28%
		Good		N=94 31%
		Fair		N=103 24%
		Poor		N=81 33%
	K-12 education	Excellent		N=149 43%
		Good		N=193 16%
		Fair		N=70 8%
		Poor		N=35 17%
	Adult educational opportunities	Excellent		N=71 39%
		Fair		N=161 31%
		Poor	- T	N=125 13%
	Sense of civic/community pride	Excellent		N=53 29%
	Sense of envicionmanity price	Good		N=177 49%
		Fair		N=294 16%
		Poor		N=98 6%
	Neighborliness of residents	Excellent		N=35
	-	Good		N=169 45% N=285
		Fair		N=285 20% N=124
		Poor	ī –	N=124 9% N=55
	7	74	<u> </u>	0-00

Please also rate each of the following in the Oak Park community.	Opportunities to participate in social events and activities	Excellent		28% N=169
	activities	Good		4 9% N=298
		Fair		18% N=110
		Poor		6% N=34
	Opportunities to attend special events and	Excellent		32% N=199
	festivals	Good		49% N=301
		Fair		16% N=99
		Poor	1	3% N=20
	Opportunities to volunteer	Excellent		31% N=162
		Good		49 % N=253
		Fair		16% N=84
		Poor		4% N=23
	Opportunities to participate in community matters	Excellent		23% N=131
		Good		50% N=280
		Fair		20% N=113
		Poor		7% N=38
	Openness and acceptance of the community toward	Excellent		27% N=166
	people of diverse backgrounds	Good		48% N=295
		Fair		17% N=102
		Poor		9% N=53
Please indicate whether or not you	Contacted the Village of Oak Park for help or	No		32% N=198
ave done each of the following in the ast 12 months.	information	Yes		68% N=428
	Contacted Oak Park elected officials to express your	r No		70% N=446
	opinion	Yes		30% N=187
	Attended a local public meeting	No		68% N=429
		Yes		32% N=204
	Watched a local public meeting	No		62% N=390
		Yes		38% N=241
	Volunteered your time to some group/activity	No		53% N=332
		Yes		47% N=296
	Campaigned or advocated for a local issue, cause,	No		68% N=430
	or candidate	Yes		32% N=198
	Voted in your most recent local election	No		9% N=57
		Yes		91% N=571
	Used public transportation instead of driving	No		34% N=214
		Yes		66% N=418
	Carpooled with other adults or children instead of	No		49% N=308
	driving alone	Yes		51% N=323
	Walked or biked instead of driving	No		14% N=90
		Yes		86% N=542
		Excellent		18%

Please rate the quality of each of the following services in Oak Park.	Public information services	Good	50% N=283
		Fair	24% N=137
		Poor	8% N=48
	Economic development	Excellent	7% N=37
		Good	41% N=208
		Fair	34% N=174
		Poor	18% N=89
	Traffic enforcement	Excellent	6% N=35
		Good	29% N=169
		Fair	34% N=200
		Poor	30% N=176
	Traffic signal timing	Excellent	5% N=28
		Good	39% N=240
		Fair	36% N=219
		Poor	21% N=127
	Street repair	Excellent	9% N=58
		Good	40% N=249
		Fair	33% N=203
		Poor	17% N=105
	Street cleaning	Excellent	17% N=106
		Good	48% N=290
		Fair	21% N=129
		Poor	14% N=85
	Street lighting	Excellent	14% N=90
		Good	45% N=282
		Fair	29% N=181
		Poor	12% N=72
	Snow removal	Excellent	18% N=103
		Good	43% N=255
		Fair	27% N=158
		Poor	12% N=71
	Sidewalk maintenance	Excellent	12% N=74
		Good	49% N=303
		Fair	27% N=168
		Poor	12% N=75
	Bus or transit services	Excellent	17% N=79
		Good	48% N=226
		Fair	27% N=128
		Poor	9% N=41
	Land use, planning and zoning	Excellent	6% N=25
		Good	35% N=160
		76	

the	Land use, planning and zoning	Fair	35% N=163
		Poor	24% N=111
	Code enforcement	Excellent	8% N=38
		Good	38% N=168
		Fair	29% N=129
		Poor	25% N=112
	Affordable high-speed internet access	Excellent	17% N=91
		Good	37% N=197
		Fair	26% N=137
		Poor	20% N=107
	Garbage collection	Excellent	27% N=158
		Good	49% N=284
		Fair	19% N=110
		Poor	5% N=32
	Drinking water	Excellent	29% N=176
		Good	52% N=313
		Fair	11% N=66
		Poor	7% N=42
	Sewer services	Excellent	26% N=140
		Good	51% N=275
		Fair	18% N=96
		Poor	5% N=27
	Storm water management	Excellent	18% N=95
		Good	48% N=252
		Fair	23% N=121
		Poor	11% N=56
	Power (electric and/or gas) utility	Excellent	25% N=146
		Good	55% N=320
		Fair	16% N=91
		Poor	4% N=22
	Utility billing	Excellent	16% N=95
		Good	50% N=296
		Fair	26% N=151
		Poor	8% N=46
	Police/Sheriff services	Excellent	24% N=141
		Good	45% N=258
		Fair	23% N=132
		Poor	8% N=46
	Crime prevention	Excellent	7% N=37
		Good	35% N=191
		Fair	32% N=175
		77	

Please rate the quality of each of following services in Oak Park.

Please rate the quality of each of the following services in Oak Park. Crime prevention

e	Crime prevention	Poor		27% 149
	Animal control	Excellent		16% =68
		Good		55% 228
		Fair		17% =72
		Poor		11% =46
	Ambulance or emergency medical services	Excellent		<mark>39</mark> % 159
		Good		51% 207
		Fair	N	9% =35
		Poor		1% N=4
	Fire services	Excellent		49 % 208
		Good		43% 185
		Fair		6% =25
		Poor	Ī	2%
	Fire prevention and education	Excellent		N=7
		Good		111 51%
		Fair		172 13%
		Poor		=44 3%
	Emergency preparedness	Excellent		=10 20%
	Entergency preparedness			=67 53%
		Good		172 18%
		Fair	N	=57 9%
		Poor		=30 23%
	Preservation of natural areas	Excellent	N=	106 36%
		Good	N=	166 24%
		Fair	N=	111 16%
		Poor	N	=74
	Oak Park open space	Excellent	N=	21%
		Good	N=	39% 219
		Fair	N=	26% 148
		Poor	N	15% =84
	Recycling	Excellent		25% 149
		Good		48 % 285
		Fair		18% 107
		Poor	N	8% =50
	Yard waste pick-up	Excellent		28% 137
		Good		43 % 214
		Fair		18% =87
		Poor		11% =54
	Village parks	Excellent		45% 270
		Good		45% 272
		Fair		8% =50
		Poor	-	2% =12

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Please rate the quality of each of the following services in Oak Park.	Recreation programs or classes	Excellent		34% N=168
		Good		47% N=236
		Fair		18% N=89
		Poor		2% N=8
	Recreation centers or facilities	Excellent		32% N=163
		Good		47% N=241
		Fair		19% N=95
		Poor		2% N=10
	Health services	Excellent		20% N=90
		Good		58% N=266
		Fair		16% N=73
		Poor		6% N=29
	Public library services	Excellent		64% N=389
		Good		30% N=182
		Fair		5% N=33
		Poor		0% N=3
	Overall customer service by Oak Park employees	Excellent		25% N=145
		Good		46% N=270
		Fair		23% N=131
		Poor		6% N=36
Please rate the following categories of Oak Park government performance.	The value of services for the taxes paid to Oak Park	Excellent		11% N=64
.		Good		32% N=185
		Fair		33% N=191
		Poor		23% N=135
	The overall direction that Oak Park is taking	Excellent		8% N=48
		Good		34% N=196
		Fair		34% N=196
		Poor	_	24% N=142
	The job Oak Park government does at welcoming resident involvement	Excellent		13% N=67
		Good		38% N=199 31%
		Fair		N=163 17%
		Poor	_	N=90
	Overall confidence in Oak Park government	Excellent	<u> </u>	N=58 33%
		Good		N=194 34%
		Fair		N=202 22%
		Poor		N=132
	Generally acting in the best interest of the community	Excellent		N=64 41%
		Good		N=239 30%
		Fair		N=176 19%
		Poor		N=110 13%
	Being honest	Excellent		13% N=69

Please rate the following categories of Oak Park government performance.	-	Good		43% N=228
of our fur government performance.		Fair		29% N=152
		Poor		16% N=85
	Being open and transparent to the public	Excellent		9% N=52
		Good		40% N=221
		Fair		31% N=173
		Poor		20% N=112
	Informing residents about issues facing the	Excellent		14% N=77
	community	Good		42% N=238
		Fair		26% N=149
		Poor		19% N=106
	Treating all residents fairly	Excellent		13% N=69
		Good		41 % N=221
		Fair		26% N=141
		Poor		19% N=102
	Treating residents with respect	Excellent		16% N=86
		Good		48% N=264
		Fair		22% N=121
		Poor		14% N=79
Overall, how would you rate the quality of the services provided by	The Village of Oak Park	Excellent		16% N=96
each of the following?		Good		51% N=310
		Fair		23% N=141
		Poor	_	10% N=60
	The Federal Government	Excellent		3% N=18
		Good		39% N=226
		Fair		45% N=259
		Poor		13% N=78
Please rate how important, if at all, you think it is for the Oak Park	Overall economic health	Essential		42% N=261
community to focus on each of the following in the coming two years.		Very important		44% N=273
		Somewhat important		13% N=79
		Not at all important		0% N=2
	Overall quality of the transportation system	Essential		38% N=237 39%
		Very important		19% N=242
		Somewhat important		N=118 3%
		Not at all important	<u> </u>	N=19 27%
	Overall design or layout of residential and commercial areas	Essential		N=167 37%
		Very important		N=228
		Somewhat important		N=203 3%
		Not at all important		N=19 47%
	Overall quality of the utility infrastructure	Essential		N=290 38%
		Very important		N=232

Please rate how important, if at all, you think it is for the Oak Park	Overall quality of the utility infrastructure	Somewhat important	14% N=85
community to focus on each of the following in the coming two years.		Not at all important	1% N=9
tonowing in the coming two years.	Overall feeling of safety	Essential	70% N=434
		Very important	22% N=134
		Somewhat important	7% N=42
		Not at all important	1% N=7
	Overall quality of natural environment	Essential	31% N=193
		Very important	45% N=276
		Somewhat important	21% N=130
		Not at all important	3% N=16
	Overall quality of parks and recreation	Essential	25% N=154
	opportunities	Very important	53% N=323
		Somewhat important	20% N=125
		Not at all important	2% N=12
	Overall health and wellness opportunities	Essential	29% N=177
		Very important	37% N=225
		Somewhat important	28% N=173
		Not at all important	6% N=34
	Overall opportunities for education, culture, and	Essential	28% N=169
	the arts	Very important	47% N=291
		Somewhat important	22% N=135
		Not at all important	3% N=21
	Residents' connection and engagement with their	Essential	24% N=150
	community	Very important	49% N=307
		Somewhat important	22% N=139
		Not at all important	4% N=24
	Business retention, development, and attraction	Essential	44% N=272
is for the Village of Oak Park to maintain each of the following		Very important	39% N=238
servicesat least at current levels (as compared with cutting the levels of		Somewhat important	15% N=92
service):		Not at all important	1% N=9
	Care of trees and landscaping in the parkways	Essential	38% N=232
		Very important	43% N=266
		Somewhat important	17% N=107
		Not at all important	2% N=12
	Maintenance of the public way, street cleaning,	Essential	57% N=348
	snow plowing	Very important	37% N=229
		Somewhat important	5% N=32
		Not at all important	0% N=2
	Fire and emergency medical assistance	Essential	68% N=421
		Very important	27% N=170
		Somewhat important	5% N=31

Please rate how important, if at all, it	Housing programs	Essential	34% N=212
is for the Village of Oak Park to maintain each of the following		Very important	38% N=234
servicesat least at current levels (as compared with cutting the levels of		Somewhat important	21% N=129
service):		Not at all important	7% N=44
	Operation and administration of parking services	Essential	25% N=153
		Very important	32% N=197
		Somewhat important	35% N=215
		Not at all important	8% N=52
	Partner agencies that promote or support tourism,	Essential	14% N=85
	housing and the arts in Oak Park	Very important	35% N=216
		Somewhat important	42% N=256
		Not at all important	9% N=58
	Police protection	Essential	64% N=393
		Very important	20% N=121
		Somewhat important	12% N=72
		Not at all important	5% N=28
	Public health services	Essential	44% N=277
		Very important	36% N=227
		Somewhat important	14% N=84
		Not at all important	6% N=35
	Environmental sustainability programs and events	Essential	34% N=212
		Very important	37% N=229
		Somewhat important	21% N=126
		Not at all important	8% N=46
To what degree, if at all, is each of the following a problem in Oak Park?	Crime	Not a problem	5% N=30
		Minor problem	22% N=138 38%
		Moderate problem	N=239
		Major problem	35% N=219 17%
	Drugs	Not a problem	N=106
		Minor problem	38% N=233 35%
		Moderate problem	N=213
		Major problem	N=62
	Graffiti	Not a problem	N=187
		Minor problem	N=289
		Moderate problem	N=114
		Major problem	4° N=22 8%
	Homelessness	Not a problem	0% N=48 30%
		Minor problem	N=184 40%
		Moderate problem	N=247
		Major problem	N=143
	Noise	Not a problem	N=196

To what degree, if at all, is each of the following a problem in Oak Park?	Noise	Minor problem		40% =244
		Moderate problem		19% =119
		Major problem	N	9% N=58
	Panhandling	Not a problem		14% N=88
		Minor problem		34% =212
		Moderate problem		22% =135
		Major problem		29% =182
	Run-down buildings and houses	Not a problem		37% =229
		Minor problem		48% =297
		Moderate problem		12% N=77
		Major problem	Ν	3% N=21
	Traffic	Not a problem		10% N=65
		Minor problem		34% =210
		Moderate problem		35% =216
		Major problem		21% =134
How much information about Oak	Village of Oak Park social media pages (Facebook,	A lot		30% =187
Park, if any, do you get from each of the following sources?	Twitter, Instagram, etc.)	Some		50% =309
		None		20% =125
	Friends and neighbors	A lot		26% =157
		Some		58% =360
		None		16% N=98
	Local newspapers (print and online)	A lot		33% =204
		Some		47 % =289
		None		20% =121
	Village of Oak Park email news	A lot		35% =210
		Some	N=	44% =268
		None		21% =129
	Village of Oak Park OP/FYI newsletter and other	A lot		4 3% =263
	Village mailings	Some		49 % =301
		None	N	8% N=47
	Local social media pages/groups	A lot		32% =196
		Some		45% =278
		None		24% =146
Please rate the value of services for	Elementary School District 97 (38.2%)	Excellent		29% =126
the taxes paid to each of the following (percent of your property tax bill):		Good		38% =162
		Fair		22% N=95
		Poor		11% N=47
	OPRF High School District 200 (24.3%)	Excellent		27% =106
		Good		34% =135
		Fair		22% N=88
		Poor 83		16% N=64

Please rate the value of services for				149
the taxes paid to each of the following (percent of your property tax bill):	Village of Oak Park (15.7%)	Excellent	_	N=77
(percent of your property tax bill):		Good		439 N=243
		Fair		349 N=189
		Poor		109 N=54
	Park District of Oak Park (4.7%)	Excellent		329 N=180
		Good		469 N=256
		Fair		189 N=100
		Poor		49 N=20
	Cook County (4.5%)	Excellent		59 N=24
		Good		35 N=17
		Fair		38 N=19
		Poor		23 N=11
	Oak Park Public Library (4.2%)	Excellent		53 N=30
		Good		329 N=183
		Fair		119 N=62
		Poor	ĩ –	N=02 49 N=25
	Metropolitan Water Reclamation District (3.4%)	Excellent		15
		Good		N=69
		Fair		N=258
		Poor	Π.	N=103
	Oak Park Township (2.5%)	Excellent		N=22
	oukraik fownsnip (2.376)	Good		N=100 479
		Fair		N=219
		Poor	Π.	N=102 109
	Tuiton Community College District EQ4 (2.40/)			N=44
	Triton Community College District 504 (2.4%)	Excellent	_	N=45
		Good		N=15
		Fair		N=10
		Poor		N=4
	Mosquito Abatement District (0.1%)	Excellent		N=74
		Good		N=188
		Fair		N=75
		Poor		179 N=73
In general, how many times do you:	Access the internet from your home	Several times a day		899 N=550
		Once a day		59 N=34
		A few times a week		39 N=18
		Every few weeks		09 N=3
		Less often or never		29 N=13
	Access the internet from your cell phone	Several times a day		94 N=582
		Once a day		29 N=10
		A few times a week		19 N=9
		Every few weeks		29 N=10

In general, how many times do you:	Access the internet from your cell phone	Less often or never	2% N=11
	Visit social media sites	Several times a day	63% N=387
		Once a day	16% N=95
		A few times a week	7% N=42
		Every few weeks	6% N=36
		Less often or never	9% N=55
	Use or check email	Several times a day	91% N=572
		Once a day	6% N=37
		A few times a week	2% N=10
		Every few weeks	0% N=3
		Less often or never	1% N=4
	Share your opinions online	Several times a day	10% N=60
		Once a day	7% N=41
		A few times a week	17% N=101
		Every few weeks	22% N=132
		Less often or never	45% N=271
	Shop online	Several times a day	13% N=78
		Once a day	8% N=47
		A few times a week	32% N=200
		Every few weeks	40% N=243
		Less often or never	N=47
	Please rate your overall health.	Excellent	27% N=170
		Very good	50% N=315
		Good	19% N=117
		Fair	3% N=22
		Poor	1% N=7
	What impact, if any, do you think the economy will	Very positive	1% N=9
	have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive	8% N=53
		Neutral	45% N=283
		Somewhat negative	35% N=224
		Very negative	10% N=61
	How many years have you lived in Oak Park?	Less than 2 years	12% N=76
		2-5 years	22% N=136
		6-10 years	15% N=93
		11-20 years	15% N=96
		More than 20 years	36% N=229
	Which best describes the building you live in?	One family house detached from	
		any other houses Building with two or more	56%
		homes (duplex, townhome, apa Other	N=352 1% N=5
	Do you rent or own your home?	Rent	40%
		Own	N=251 60%
			N=380

About how much is your monthly housing cost for the place you live	About how much is your monthly housing cost for the place you live (including rent, mortgage	Less than \$500	48 N=27
(including rent, mortgage payment,	payment, property tax, property insurance and	\$500 to \$999	6% N=36
homeowners' association (HOA) fees)	homeowners' association (HOA) fees)? ?	\$1,000 to \$1,499	19% N=114
		\$1,500 to \$1,999	18% N=111
		\$2,000 to \$2,499	17% N=104
		\$2,500 to \$2,999	12% N=72
		\$3,000 to \$3,499	12% N=74
		\$3,500 or more	12% N=74
	Do any children 17 or under live in your household?	No	65% N=407
		Yes	35% N=220
	Are you or any other members of your household	No	72% N=450
	aged 65 or older?	Yes	28% N=177
	How much do you anticipate your household's total	Less than \$25,000	3% N=21
	income before taxes will be for the current year? (Please include in your total income money from all	\$25,000 to \$49,999	11% N=66
	sources for all persons living in your household.)	\$50,000 to \$74,999	23% N=136
		\$75,000 to \$99,999	10% N=58
		\$100,000 to \$149,999	14% N=85
		\$150,000 or more	39% N=235
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	91% N=561
		Yes, I consider myself to be Spanish, Hispanic, or Latino	9% N=56
	What is your race? (Mark one or more races to	American Indian or Alaskan	1% N=4
	indicate what race you consider yourself to be.)	Native Asian, Asian Indian, or Pacific	8% N=48
		Islander Black or African American	19% N=118
		White	72% N=446
		Other	7% N=42
	In which category is your age?	18-24 years	2% N=10
		25-34 years	17% N=108
		35-44 years	19% N=118
		45-54 years	24% N=149
		55-64 years	16% N=102
		65-74 years	15% N=95
		75 years or older	7% N=43
	What is your gender?	Woman	56% N=347
		Man	40% N=249
		Identify in another way	4% N=25
	If you identify in another way, how would you	Agender/I don't identify with	25% N=25
	describe your gender?	any gender Non-binary	50% N=13
		Transgender man	5% N=13
		Not listed	20%
	How did you hear about this survey? (Select all that		N=5
	apply.)	The Village's social media	N=44
		(Facebook, Twitter, Instagram,	N=201

How did you hear about this survey? (Select all t		38% N=236
apply.)	Village	
	In a Village newsletter or utility	8%
	bill	N=53
	Received a postcard or letter	2%
	from the Village	N=15
	5	1%
	Nextdoor	N=6
	·	19%
	In my Facebook feed	N=119
	Saw it in a newspaper article or	2%
	ad (hard copy or online)	N=10
	Saw a flier or poster about it	1%
	Saw a mer or poster about it	N=5
	Heard about it from a family	98
	member, friend or neighbor	N=54
	Heard about it from a business	0%
	or social organization in my co.	N=3
	or social organization in my co	0%
	Polco social media post	0% N=3
	Other	28
	other	N=12

The Village of Oak Park 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Oak Park.

	<u>Excellent</u>	<u>Good</u>	Fair	Poor	<u>Don't know</u>
Oak Park as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Oak Park as a place to raise children	1	2	3	4	5
Oak Park as a place to work	1	2	3	4	5
Oak Park as a place to visit	1	2	3	4	5
Oak Park as a place to retire	1	2	3	4	5
The overall quality of life in Oak Park	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Oak Park as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Oak Park	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Oak Park	1	2	3	4	5
Overall design or layout of Oak Park's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Oak Park					
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Oak Park	1	2	3	4	5
Overall quality of natural environment in Oak Park	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Oak Park	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very	Somewhat	Somewhat	Very	Don't	
	<u>likeľy</u>	<u>likely</u>	<u>unlikely</u>	<u>unlikely</u>	<u>know</u>	
Recommend living in Oak Park to someone who asks		2	3	4	5	
Remain in Oak Park for the next five years	1	2	3	4	5	

4. Please rate how safe or unsafe you feel:

	-	Very <u>safe</u>	Somewhat <u>safe</u>	Neither saf nor unsafe		: Very <u>unsafe</u>	Don't <u>know</u>
	In your neighborhood during the day	1	2	3	4	5	6
	In Oak Park's downtown/commercial area						
	during the day	1	2	3	4	5	6
	From property crime	1	2	3	4	5	6
	From violent crime	1	2	3	4	5	6
	From fire, flood, or other natural disaster	1	2	3	4	5	6
5.	Please rate the job you feel the Oak Park commu	inity do	es at each o	of the follow	/ing.		
		-			<u>Good</u> <u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
	Making all residents feel welcome			1	2 3	4	5
	Attracting people from diverse backgrounds			1	2 3	4	5
	Valuing/respecting residents from diverse backgrou	unds		1	2 3	4	5
	Taking care of vulnerable residents (elderly, disable	ed, home	eless, etc.)	1	2 3	4	5
	Valuing/respecting residents from diverse backgrou	unds		1	2 3 2 3	4 4	5 5

6. Please rate each of the following in the Oak Park community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Oak Park	1	2	3	4	5
Variety of business and service establishments in Oak Park	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Oak Park	1	2	3	4	5
Overall image or reputation of Oak Park	1	2	3	4	5



/.	riease also rate each of the following in the Oak Park community.	<u>Excellent</u>	<u>Good</u>	Fair	Poor	<u>Don't know</u>
	Traffic flow on major streets		<u> 1000</u> 2	3	4	<u>5</u>
	Ease of public parking		2	3	4	5
	Ease of travel by car in Oak Park		2	3	4	5
	Ease of travel by public transportation in Oak Park		2	3	4	5
	Ease of travel by bicycle in Oak Park		2	3	4	5
	Ease of walking in Oak Park		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Oak Park		2	3	4	5
	Overall appearance of Oak Park		2	3	4	5
	Cleanliness of Oak Park		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, et		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Oak Park		2	3	4	5
	Opportunities to participate in social events and activities		2	3	4	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to participate in community matters		2	3	4	5
	Openness and acceptance of the community toward people			-		-
	of diverse backgrounds	1	2	3	4	5
0	-					
8.	Please indicate whether or not you have done each of the followin	ig in the la	st 12 mc	ontns.	No	Voc
	Contacted the Village of Oak Park (in-person, phone, email, or web) for	r holn or int	formatio	n	<u>No</u>	<u>Yes</u> 2
	Contacted Oak Park elected officials (in-person, phone, email, or web) for					2
	Attended a local public meeting (of local elected officials like Village Co				T	2
	Commissioners, advisory boards, town halls, HOA, neighborhood w				1	2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Oak Park					2
	Campaigned or advocated for a local issue, cause, or candidate					2
	Voted in your most recent local election					2
	Used bus, rail, subway, or other public transportation instead of drivin					2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving				1	2

7. Please also rate each of the following in the Oak Park community.

The Village of Oak Park 2022 Community Survey

	le village of Oak Park 2022 Community Survey					
9.	Please rate the quality of each of the following services in Oak	Park.				
		<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
	Public information services	1	2	3	4	5
	Economic development		2	3	4	5
	Traffic enforcement	1	2	3	4	5
	Traffic signal timing	1	2	3	4	5
	Street repair	1	2	3	4	5
	Street cleaning	1	2	3	4	5
	Street lighting		2	3	4	5
	Snow removal		2	3	4	5
	Sidewalk maintenance		2	3	4	5
	Bus or transit services		2	3	4	5
	Land use, planning, and zoning		2	3	4	5
	Code enforcement (weeds, abandoned buildings, etc.)		2	3	4	5
	Affordable high-speed internet access		2	3	4	5
	Garbage collection		2	3	4	5
	8		2	3	=	
	Drinking water		2		4	5
	Sewer services			3	4	5
	Storm water management (storm drainage, dams, levees, etc.)		2	3	4	5
	Power (electric and/or gas) utility		2	3	4	5
	Utility billing		2	3	4	5
	Police services		2	3	4	5
	Crime prevention	1	2	3	4	5
	Animal control		2	3	4	5
	Ambulance or emergency medical services	1	2	3	4	5
	Fire services	1	2	3	4	5
	Fire prevention and education	1	2	3	4	5
	Emergency preparedness (services that prepare the community					
	for natural disasters or other emergency situations)		2	3	4	5
	Preservation of natural areas (open space, farmlands, and greenbel		2	3	4	5
	Oak Park open space		2	3	4	5
	Recycling		2	3	4	5
	Yard waste pick-up		2	3	4	5
	Village parks		2	3	4	5
	Recreation programs or classes	1	2	3	4	5
	Recreation centers or facilities		2	3	4	5
	Health services		2	3	4	5
	Public library services		2	3	4	5
		1	2	3	4	5
	Overall customer service by Oak Park employees (police, receptionists, planners, etc.)	1	2	3	4	5
				3	4	5
10	Please rate the following categories of Oak Park government p	erformance				
		<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
	The value of services for the taxes paid to Oak Park		2	3	4	5
	The overall direction that Oak Park is taking		2	3	4	5
	The job Oak Park government does at welcoming resident involvement		2	3	4	5
	Overall confidence in Oak Park government	1	2	3	4	5
	Generally acting in the best interest of the community		2	3	4	5
	Being honest		2	3	4	5
	Being open and transparent to the public		2	3	4	5
	Informing residents about issues facing the community		2	3	4	5
	Treating all residents fairly		2	3	4	5
	Treating residents with respect	1	2	3	4	5
11	. Overall, how would you rate the quality of the services provide	ed by each o	f the fol	lowing?		
		Excellent	Good	<u>Fair</u>	Poor	<u>Don't know</u>
	The Village of Oak Park		2	3	4	<u>5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 </u>
	The Federal Government		2	3	4	5
			-	0	-	5



12. Please rate how important, if at all, you think it is for the Oak Park community to focus on each of the following in the coming two years

following in the coming two years.		Very	Somewhat	Not at all
		<u>important</u>	<u>important</u>	<u>important</u>
Overall economic health of Oak Park	.1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Oak Park	1	2	3	4
Overall design or layout of Oak Park's residential and commercial				
areas (e.g., homes, buildings, streets, parks, etc.)	.1	2	3	4
Overall quality of the utility infrastructure in Oak Park				
(water, sewer, storm water, electric/gas, broadband)	.1	2	3	4
Overall feeling of safety in Oak Park	.1	2	3	4
Overall quality of natural environment in Oak Park	.1	2	3	4
Overall quality of parks and recreation opportunities	.1	2	3	4
Overall health and wellness opportunities in Oak Park	.1	2	3	4
Overall opportunities for education, culture, and the arts	.1	2	3	4
Residents' connection and engagement with their community	.1	2	3	4

13. Please rate how important, if at all, it is for the Village of Oak Park to maintain each of the following services at least at current levels (as compared with cutting the levels of service):

	,			
		Very	Somewhat	Not at all
	<u>Essential</u>	<u>important</u>	<u>important</u>	<u>important</u>
Business retention, development, and attraction	1	2	3	4
Care of trees and landscaping in the parkways	1	2	3	4
Maintenance of the public way, street cleaning, snow plowing	1	2	3	4
Fire and emergency medical assistance	1	2	3	4
Housing programs	1	2	3	4
Operation and administration of parking services	1	2	3	4
Partner agencies that promote or support tourism, housing and the				
arts in Oak Park	1	2	3	4
Police protection	1	2	3	4
Public health services	1	2	3	4
Environmental sustainability programs and events		2	3	4

14. To what degree, if at all, is each of the following a problem in Oak Park?

i i o mat degree, nat an, is each of the fonoming a problem in outri ann									
-	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>					
Crime	1	2	3	4					
Drugs		2	3	4					
Graffiti		2	3	4					
Homelessness		2	3	4					
Noise	1	2	3	4					
Panhandling		2	3	4					
Run-down buildings and houses		2	3	4					
Traffic	1	2	3	4					

15. How much information about Oak Park, if any, do you get from each of the following sources?

	<u>A lot</u>	<u>Some</u>	<u>None</u>
Village of Oak Park social media pages (Facebook, Twitter, Instagram, etc.)	1	2	3
Friends and neighbors	1	2	3
Local newspapers (print and online)	1	2	3
Village of Oak Park email news	1	2	3
Village of Oak Park OP/FYI newsletter and other Village mailings	1	2	3
Local social media pages/groups	1	2	3

16. Please rate the value of services for the taxes paid to each of the following (percent of your property tax bill):

Excellent	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Elementary School District 97 (38.2%)1	2	3	4	5
OPRF High School District 200 (24.3%)1	2	3	4	5
Village of Oak Park (15.7%) 1	2	3	4	5
Park District of Oak Park (4.7%)1	2	3	4	5
Cook County (4.5%)1	2	3	4	5
Oak Park Public Library (4.2%)1	2	3	4	5 8
Metropolitan Water Reclamation District (3.4%)1	2	3	4	5
Oak Park Township (2.5%)1	2	3	4	5
Triton Community College District 504 (2.4%)	2	3	4	5
Mosquito Abatement District (0.1%)	2	3	4	5 🛱

The Village of Oak Park 2022 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

1. In general, how many	times do you:							
	-	Several	Once	A few times	Every	Less often	Don't	
Access the internet from	your home using	<u>times a day</u>	<u>a day</u>	<u>a week</u>	<u>few weeks</u>	<u>or never</u>	<u>know</u>	
Access the internet from your home using a computer, laptop, or tablet computer		1	2	3	4	5	6	
Access the internet from			2	3	4	5	6	
Visit social media sites s								
Twitter, Nextdoor, etc.		1	2	3	4	5	6	
Use or check email		1	2	3	4	5	6	
Share your opinions onli	ne	1	2	3	4	5	6	
Shop online		1	2	3	4	5	6	
2. Please rate your overa								
	ery good O Go			O Poor				
3. What impact, if any, do Do you think the impa		nomy will hav	ve on you	ur family inco	me in the ne	ext 6 months	?	
	• Somewhat positive	e O Neutr	al C	Somewhat ne	egative	• Very negat	tive	
94. How many years have	you lived in Oak	D1		nuch do you a				
Park?			incom	e before taxes	s will be for t	he current ye	ear?	
\bigcirc Less than 2 years				se include in yo				
\bigcirc 2-5 years				es for all perso			-	
\bigcirc 6-10 years				s than \$25,000		00 to \$99,99		
• 11-20 years • More than 20 years				5,000 to \$49,99		,000 to \$149,	999	
-),000 to \$74,99		,000 or more		
5. Which best describes in?	the building you live	e D1:	-	ou Spanish, H not Spanish, H	-			
• One family house det	tached from any othe	r		, I consider mys			or Lati	
houses	,			-	-	-		
O Building with two or more homes			D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)					
(duplex, townhome,	apartment, or					•	be.j	
condominium)				erican Indian o				
O Mobile home				an, Asian India		slander		
○ Other			\square Wh	ck or African A	merican			
6. Do you rent or own yo	our home?							
O Rent								
O Own		D13	3. In wh	ich category i	s your age?			
		_		24 years	O 55-64			
7. About how much is yo cost for the place you				34 years				
mortgage payment, pi				44 years	O 75 ye	ars or older		
insurance, and homeo		·y	O 45-	54 years				
(HOA) fees)?	where association	D14	4. What i	is your gende	r?			
O Less than \$500	O \$2,000 to \$2,49	9	O Wo	man				
• 1033 than \$500 • \$500 to \$999	• \$2,500 to \$2,99		O Mai	n				
O \$1,000 to \$1,499	O \$3,000 to \$3,49		O Ide	ntify in anothe	r way → go t	o D14a		
O \$1,500 to \$1,999	O \$3,500 or more		D14a If	you identify ir	another wa	w how woul	d vou	
8. Do any children 17 or		-		escribe your g		ly, non nou	u you	
household?	under nve myour			ender/I don't i		anv gender		
O No O Yes				iderqueer/gend		any genuer		
	_			n-binary				
9. Are you or any other r				insgender man				
	older?			nsgender wom				
household aged 65 or				o-spirit	a11			
				N				
household aged 65 or					fy as:			
household aged 65 or	Please return the co		O Not	t listed, I identi	-			