

# **Night Parking Made Easy**



Guide to reserving overnight passes and paying at meters and pay stations

# **Creating an Account**

3 Easy Ways:

## 1. Mobile app

- Download Passport Parking app using Android or iPhone device
- Follow screen prompts







# 2. Online

- Visit www.ppprk.com/park
- Follow screen prompts



## 3. Phone

- Call **708.716.0716**
- Follow automated prompts
- For assistance setting up an account, call 708.358.7275 (option 2, option 6) between 8:30 a.m. and 5 p.m. Monday through Friday



### **Reserve overnight parking passes:**



- Access via Passport Parking app, online or by phone
- Request pass in Zone 206
- Review overnight parking map at www.oak-park.us/parkingpass. Areas in red are not available
- Passes not valid on major routes, by parking meters or in zones restricted to permit parking. Follow daytime posted restrictions
- Vehicles with outstanding citations/ tickets not eligible for passes
- 15 passes per vehicle may be requested each month. First three are free, but additional passes are \$7 each
- A pass may be requested for only one night. If pass is needed for more than one night, repeat steps to request pass each night

## Pay at meters, pay-by-space lots:



- Access via Passport Parking app, online or by phone
- Enter zone number on signs/meters
- Enter space number or license plate number
- Select length of stay
- Choose payment method and confirm session
- Extend time remotely via phone

### **Parking support:**



- Accessing Passport Parking online or in app, click three white-lined button in top-left corner of screen
- Track parking history, manage multiple vehicles and submit requests for technical support
- Call 704.879.2525 or email support@passportinc.com

More information about parking in Oak

Park is available at

www.oak-park.us/parking