



Community Choice Electricity Aggregation

Answers to the Most Frequently Asked Questions

After evaluation of competitive bids, MC Squared Energy Services, LLC (mc²) has been selected to administer the Village of Oak Park Community Choice Electricity Aggregation Program.

The contract with mc² is for 12 months, beginning with the October to November 2018 meter read cycle. The new contract ties the Village aggregation rate to the ComEd basic service rates, which typically change in May and October, but can vary by season. This mc² contract provision ensures aggregation participants will never pay more than those customers whose electricity is supplied by ComEd, while providing the added benefit of a renewable energy fund for the Village of Oak Park. In addition, this program will position the Village to add new renewable energy Community Solar subscription services when Illinois solar projects are operational in 2019.

Q: What is Community Choice Aggregation (CCA)?

A: Community Choice Aggregation is a program that allows cities and counties to buy and/or generate electricity for residents and businesses within their areas. Residents voted in 2011 to give the municipal government of the Village of Oak Park the authority to negotiate electricity supply contracts on behalf of residential accounts as well as small commercial electricity accounts that consume less than 15,000 kWh annually.

Q: How do I enroll?

A: All eligible residential and small business customers have the option of participating in the program. You will receive a letter in the mail from the Village of Oak Park and its vendor MC Squared Energy Services, LLC (mc²) explaining how to participate in the program. Eligible customers who already participate in the Village's Community Choice Electricity Aggregation Program will be enrolled automatically unless they choose to opt-out by following the instructions in the letter.

Q: How do I opt out?

A: You may opt out by calling 1.855.259.1179, Monday through Friday, 8 a.m. to 5 p.m. You may cancel the agreement with mc² at any time for no termination fee. The deadline to opt-out of the program is September 4, 2018.

Q: What are my choices if I decide to opt out?

A: Electricity customers who choose to opt out of the Village aggregation program are enrolled automatically in an electricity generation program provided by ComEd unless they

select a provider on the open market. More information on electricity aggregation, ComEd basic service rates and approved alternative suppliers is posted online at www.pluginillinois.org.

Q: Does it cost to enroll?

A: No. There is no enrollment or switching fee.

Q: What is the rate I will be charged for electricity?

A: The rate will be the same and not greater than the ComEd basic service rate. More information on electricity aggregation, ComEd basic service rates and approved alternative suppliers is posted online at www.pluginillinois.org.

Q: Are the rates fixed or variable?

A: The rate for Oak Park's program is variable, but will not be higher than the ComEd basic service rate.

Q: If the rate is the same, why should I choose the Village program?

A: In addition, the new rate includes the existing three-tenths of one cent fee per kilowatt hour to fund local renewable energy projects and expands the fee's original intent to include purchasing electricity from Illinois-based regional renewable energy facilities as their systems come on line in 2019.

Q: Are the rates guaranteed?

A: Yes. The rates for Oak Park's electricity aggregation program are guaranteed through the 12-month period of the power supply agreement with mc². You will see the change in your November bill.

Q: Who will bill me for electricity?

A: You will continue to receive one monthly bill from ComEd. The cost of the electricity supply will be itemized separately from the cost of delivery on the bill. You will continue to receive a single bill from ComEd on a monthly basis. If you do not opt-out of the program, "MC Squared Energy Services" will be designated as your supplier in the "Supply" section of your ComEd bill – or – your service will be switched back to ComEd's supply service and ComEd will be your designated supplier. In both situations, you are enrolled in the Village of Oak Park's Community Choice Aggregation Program. ComEd will continue to bill you for distribution services and taxes. Payments should still be sent to ComEd at the address provided.

Q: Who is responsible for the delivery of power to my home or business?

A: ComEd will continue to deliver your electricity and will be responsible for maintaining the system that delivers power to your property.

Q: Who do I call to report a power outage or problems with my electric service?

A: ComEd is responsible for ensuring that electricity flows through its distribution network to all homes and businesses. All service issues, including power outages, should still be reported to ComEd at 1.800.334.7661.

Q: Will my electricity service be disrupted when I switch?

A: No, there will be no disruption in service. You will continue to receive the same electric service through the same transmission and distribution system currently operated by ComEd. The switch to mc² is seamless.

Q: What if I have already selected another supplier?

A: If you have selected another supplier, you will remain with the supplier you selected. You can still opt in to the program by calling mc² at 1.855.259.1179. You will need to provide your account number, name, address and phone. Please note that you may also be subject to early termination fees or other restrictions by your current provider. You should check with your current provider to better understand any restrictions or policies that might apply.

Q: What is Community Solar?

A: Community Solar is a solar energy collection array that delivers electricity to the ComEd distribution system and allocates output to ComEd accounts that subscribe to the Community Solar array.

Q: What is a Community Solar subscription?

A: Consumers in communities who do not have space or the ability to host a solar array on their property can subscribe to a large remote community solar array. With Community Solar, a portion of the monthly output from the Community Solar array is credited to the subscriber's ComEd account to reduce the total energy charges on each month's bill.

Q: Who is MC Squared Energy Services, LLC (mc²)?

A: mc² is an Alternative Retail Electric Supplier licensed by the Illinois Commerce Commission experienced with municipal aggregation customers. mc² serves as a retail electricity supplier, selling electric power to residential and business customers. mc² causes bulk power to be delivered to the ComEd system. ComEd, in turn, delivers that power and thus, serves as a local distributor in charge of the physical delivery of power to your residence. In the unlikely event that mc² were to fail to deliver power, ComEd would not interrupt the supply of power to your meter. ComEd retains all control and responsibility for the distribution wires, substations, poles, and meters; in addition to being responsible for all service issues, such as outages. Residential customers should contact ComEd at 1.800.334.7661 for assistance with meter readings, outages, voltage or other delivery-related concerns.

Q: How can I get more information?

A: For more information about electric system rates and approved suppliers, visit the Illinois Commerce Commission website www.pluginillinois.org or contact mc² by email at oakpark@mc2energy_services.com or call 1.855.259.1179. For answers to general questions about Oak Park's Community Choice Electricity Aggregation Program, email sustainability@oak-park.us or call 708.358.5778.