

# STAR Program Overview

## Need:

- Mental health related calls up 13.2% against 3-year average
- Build off Co-Responder team
- Sending the right response based on the need

## Design:

- Modeled after the CAHOOTS program (Eugene, OR)
- Community-based response
- Meets people where they are

## Team Composition:

- Mental Health worker (Clinician)
- Paramedic / EMT
- **Police officer is not a part of the team**



# STAR Program

- Originally designed by the STAR workgroup, including input from MHCD, Community Groups, Safety, Denver Health, and Council
- Focus on a specific set of nature codes related to “persons” that indicate a community member needs assistance, without any other concerns for responder safety.
  - Assist
  - Intoxicated Person
  - Suicidal Series
  - Welfare Check
  - Indecent Exposure
  - Trespass/Unwanted Person
  - Syringe Disposal/HRAC



# Breakdown of Assignment Mechanism

The STAR unit can be assigned to a call for service through three general mechanisms:

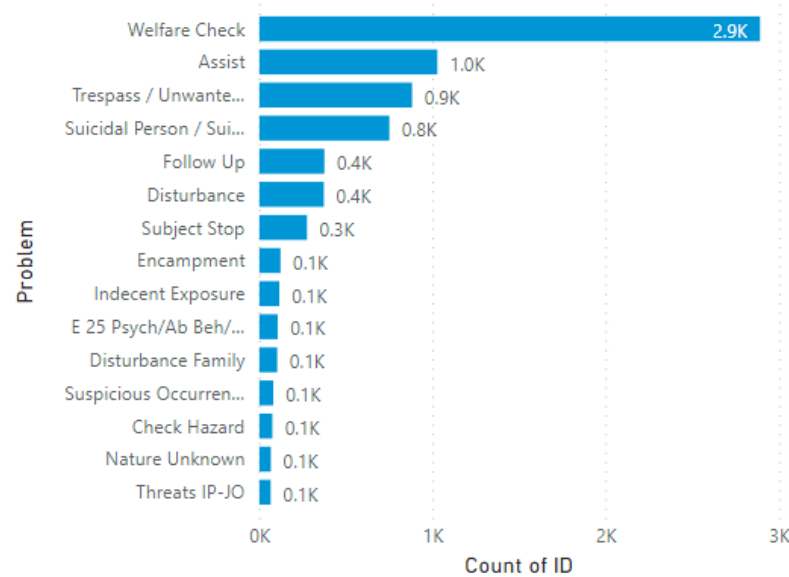
1. 911 call takers flagging incoming calls and directly dispatching the STAR unit
2. Uniformed response independently requests STAR to respond on scene
3. STAR self-initiates a response in the field

# STAR Data

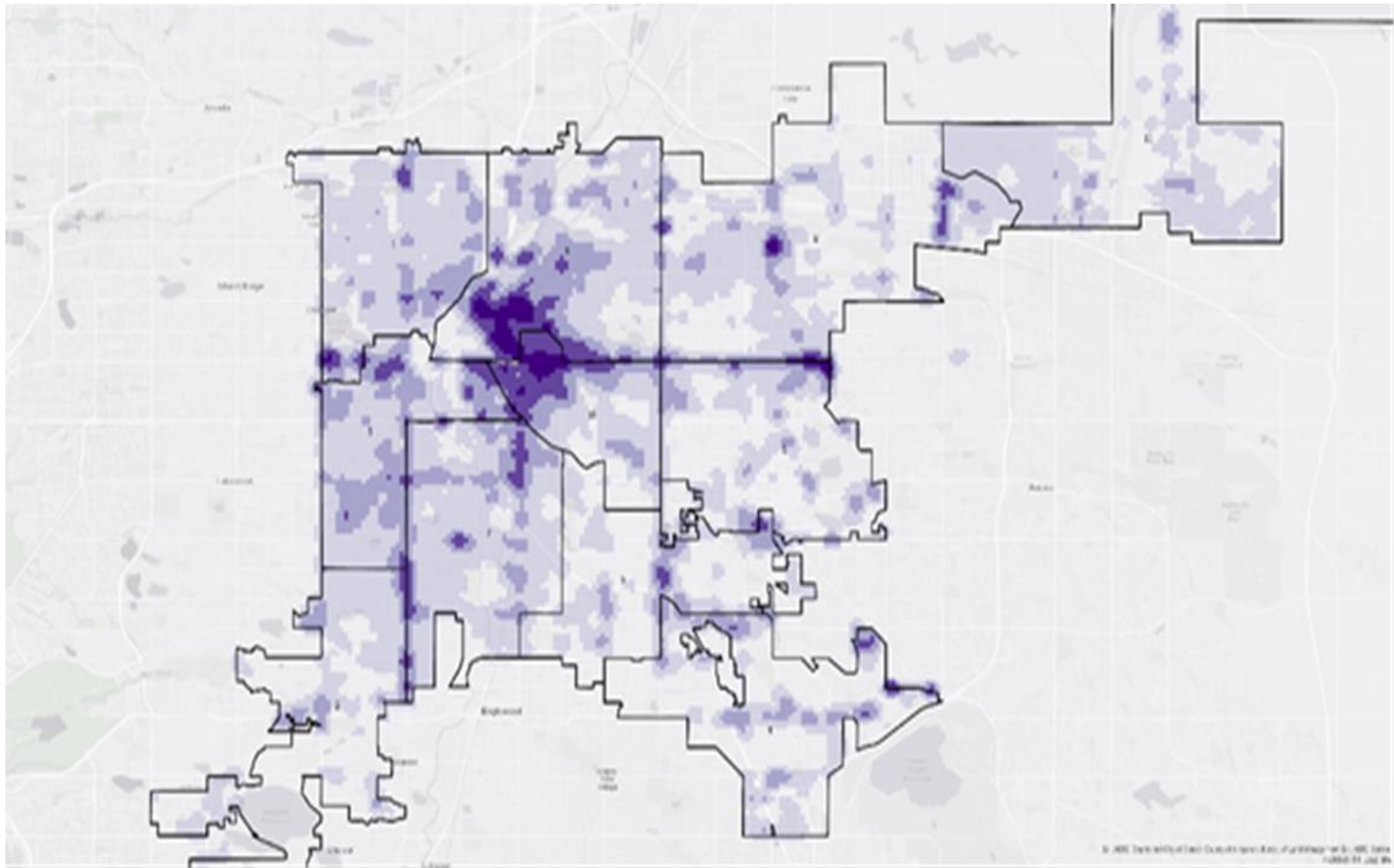
Total Incidents

8093

STAR Incidents by Problem Type



Hour	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total
0	15	17	23	17	10	12	16	110
1	21	14	6	10	10	9	12	82
2	11	7	13	13	13	12	7	76
3	16	7	14	17	7	9	9	79
4	8	11	6	13	16	14	6	74
5	17	17	13	15	18	12	9	101
6	41	64	47	52	56	61	51	372
7	74	95	98	99	96	109	87	658
8	116	166	173	174	170	154	100	1053
9	118	169	216	192	195	189	134	1213
10	109	160	208	216	260	243	148	1344
11	140	206	218	242	211	244	130	1391
12	140	206	202	220	198	244	151	1361
13	124	201	182	196	217	219	136	1275
14	137	184	181	190	172	173	145	1182
15	119	167	191	197	171	170	149	1164
16	108	157	163	188	183	199	126	1124
17	120	143	143	186	159	159	115	1025
18	85	107	128	113	119	115	105	772
19	64	93	108	107	89	84	82	627
20	63	64	73	78	64	53	56	451
21	39	61	71	58	57	44	54	384
22	43	40	44	38	24	19	41	249
23	20	33	24	17	15	28	32	169
<b>Total</b>	<b>1748</b>	<b>2389</b>	<b>2545</b>	<b>2648</b>	<b>2530</b>	<b>2575</b>	<b>1901</b>	<b>16336</b>



# Diversity, Equity & Inclusion

- Equitable response to the city
- Hiring practices
- Community Service Supports

