



Memorandum

TO: Kevin J. Jackson, Village Manager

A handwritten signature in blue ink, appearing to be "KJ", enclosed in a light blue circular stamp.

FROM: Rob Sproule, Public Works Director

A handwritten signature in blue ink, appearing to be "RSproule", enclosed in a light blue rectangular stamp.

FOR: Village President and Board of Trustees

DATE: August 7, 2026

SUBJECT: LRS Monthly Reporting Update

Purpose

At its March 24, 2026 meeting, the Village Board approved a two-year renewal of the residential waste hauling contract with LRS, with the expectation that LRS would provide additional customer service performance data—including call wait times, call handling metrics, and damaged container replacement rates. This request reflects ongoing concerns raised by residents and Board members since the transition from the Village's previous long-standing hauler in 2022.

Background

While results from the Village's 2025 Waste Characterization Study and Waste Survey indicate that a majority of single-family households remain satisfied with refuse services, the Board emphasized the need for more robust, transparent, and actionable customer service metrics. These metrics are incorporated into LRS's monthly reporting to allow staff and the Board to monitor performance trends throughout the contract term and to inform future policy or procurement decisions.

Updated Metrics

The attached LRS monthly reports for April, May, and June 2026 are included at the end of the memorandum. These reports provide a significantly expanded dataset,

offering detailed insight into operational performance and customer service responsiveness. Metrics now reported include:

- Call Log Analysis — queue time, hold time, and handle time
- Toter Repairs and Exchanges
- Missed Pickups
- Tagged Items
- Billing Changes
- Number of active customers
- Container requests
- Missed collection requests
- Addresses associated with missed collection requests
- Total calls received by LRS customer service
- Compliments and complaints
- Tons of recycling collected
- Total compost participants
- Tons of yard waste and organics collected
- Tons of refuse collected (RDP McCook)
- Diversion percentages for recycling, e-waste, HHW, and organics
- White goods collected
- Tons of e-waste collected
- Homes receiving e-waste collection
- Item counts for e-waste categories
- Tons of HHW collected
- Homes receiving HHW collection
- Item counts for HHW categories
- Tons of leaves collected
- Refuse stickers purchased (excluding Village)
- Yard waste stickers purchased (excluding Village)
- Village purchased refuse stickers
- Village purchased yard waste stickers

This level of reporting represents a substantial increase in operational transparency compared to historical contract requirements.

Conclusion

Although these expanded metrics have only been collected for a short period, the data supports the broader assessment that LRS continues to provide service levels consistent with—or in some areas exceeding—historical performance. Customer service concerns persist, but the overall volume of complaints is trending downward, and issues are being addressed promptly and consistently by both Village staff and the contractor.

Continued monitoring of these metrics will allow the Village to evaluate service quality more objectively, identify emerging trends, and ensure that future decisions regarding waste hauling services are grounded in comprehensive and reliable data.

For questions, please contact Rob Sproule, Public Works Director, via email at rsproule@oak-park.us or by phone at 708-358-5700.

Attachments:

March 2026 Report

April 2026 Report

May 2026 Report

cc: Lisa Shelley, Deputy Village Manager
Ahmad Zayyad, Deputy Village Manager
Jack Malec, Assistant to the Village Manager
Christina M. Waters, Village Clerk
All Department Directors

[illegible]

CALL ID count	Average QUEUE WAIT TIME	Average AFTER CALL WORK TIME	ABANDONED (%rec)	Average HANDLE TIME
158	00:01:50.354	00:01:15	0.00%	00:06:38
158	Avg: 00:01:50.354	Avg: 00:01:15	%rec: 0.00%	Avg: 00:06:38

Account Number	Name	Address	Activity	Date Service Changed	Notes
161058 - 0001			SERVICE INCREASE	3/2/2026	WAS:(1)65G RECYCLE 1X/WK ((MON) ALLEY \$0.00 NOW:(2)65G RECYCLE 1X/WK ((MON) ALLEY \$0.00 DELIVER 1)65G RECYCLE N/C FOR DELVIERY
170881 - 0001			SERVICE DECREASE	3/4/2026	EFF- 3/4/26 WAS- 2-65REC 1X/WK (WED) CURB SUB \$0/MO NOW- 1-65REC 1X/WK (WED) CURB SUB \$0/MO CHARGE- N/C WAS DROPPED OFF IN ERROR REMOVE 1-65REC ON 3/4/26
175054 - 0002	RESIDENT 725		SERVICE INCREASE	3/6/2026	CALLER: VILLAGE OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
178051 - 0002	RESIDENT		SERVICE INCREASE	3/6/2026	CALLER: VILLAGE OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
171100 - 0002	RESIDENT		SERVICE INCREASE	3/6/2026	CALLER: VILLAGE OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
178659 - 0002	RESIDENT 856		SERVICE INCREASE	3/6/2026	CALLER: VILLAGE OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
220008 - 0001	RESIDENT 1038		SERVICE INCREASE	3/9/2026	ADD:(1)96G TRASH 1X/WK (MON) CURB & 1)65G RECYCLE 1X/WK MON PAYS THRU CITY
177681 - 0001	RESIDENT		SERVICE DECREASE	3/10/2026	EFF- 3/10/26 WAS- 2-95TR 1X/WK (TUES) CURB SUB \$0/MO NOW- 1-95TR 1X/WK (TUES) CURB SUB \$0/MO CHARGE- N/C REMOVE **BROKEN 1-95TR ON 3/10
162294 - 0002	RESIDENT		SERVICE INCREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART N/C - DELIVER (1) 96ORG CART ON 3/16
160459 - 0001	RESIDENT		SERVICE DECREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: (4) 95TR NOW: (3) 95TR - BILLED THROUGH VILLAGE N/C REMOVE (1) 95TR ON 3/16
178270 - 0002	RESIDENT		SERVICE INCREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART - BILLED THROUGH VILLAGE N/C - DELIVER (1) 96ORG CART ON 3/16
162838 - 0002	RESIDENT		SERVICE INCREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART N/C - DELIVER (1) 96ORG CART ON 3/16
171828 - 0002	RESIDENT		SERVICE INCREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 96ORG CART N/C - DELIVER (1) 96ORG CART ON 3/16
161883 - 0002	RESIDENT		SERVICE DECREASE	3/11/2026	CALLER: VILLAGE OF OAK PARK WAS: (1) 95ORG CART PROGRAM NOW: YW BAGS W/ STICKERS N/C REMOVE (1) 96ORG CART ON 3/16
170408 - 0001	RESIDENT		SERVICE INCREASE	3/13/2026	EFF: 3/13/26 WAS: 1-65G REC 1X/WEEK WED BILLED BY VILLAGE NOW: 1-95G REC 1X/WEEK WED BILLED BY VILLAGE N/C DEL 1-95G REC 3/13/26
177672 - 0002	RESIDENT		SERVICE INCREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 95ORG CART PROGRAM - BILLED THROUGH VILLAGE CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
169282 - 0002	RESIDENT		SERVICE INCREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 95ORG CART PROGRAM - BILLED THROUGH VILLAGE CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
163796 - 0001	RESIDENT		SERVICE DECREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: (2) 95TR NOW: (1) 95TR - SERVICED 1X/WEEK - BILLED THROUGH VILLAGE WORK ORDER IS ALREADY ENTERED TO REMOVE ADDITIONAL CART
164702 - 0002	RESIDENT		SERVICE INCREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 95ORG CART PROGRAM - BILLED THROUGH VILLAGE CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
171695 - 0002	RESIDENT		SERVICE INCREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 95ORG CART PROGRAM - BILLED THROUGH VILLAGE CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
178504 - 0002	RESIDENT		SERVICE INCREASE	3/20/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 95ORG CART PROGRAM - BILLED THROUGH VILLAGE CART ON SITE - DO NOT ENTER DELIVERY WORK ORDER
171568-0001	RESIDENT		SERVICE DECREASE	3/26/2026	WAS:1-95G TR + 1-95G ADDTRA 1X/WEEK THURS \$30.22/MO+\$30.22/MO ADD TR NOW:1-95G TR 1X/WEEK THURS \$30.22 N/C - SCHEDULE REMOVAL OF 1-95G TR FOR 03/26/26
220229 - 0001	RESIDENT		SERVICE INCREASE	3/30/2026	EFF: 3/30/26 WAS: NONE NOW: 1-95TR 1X/WEEK (FRI) BILLED THROUGH VILLAGE 1-95REC 1X/WEEK (FRI) BILLED THROUGH VILLAGE N/C NEW RES! PLEASE SCHEDULE SWAP FOR 1-95TR ON 3/30/26

ELECTRONIC WASTE	ITEM COUNT
CELL PHONES	38
TV	22
DIGITAL CONVERTER BOXES	5
PORTABLE DIGITAL ASSISTANT (PDA)	3
Portable Digital Music Players (MP3)	3
VCR	1
COMPUTER CABLE	48
COMPUTERS	30
COMPUTER MONITOR	15
KEYBOARD	9
COMPUTER MOUSE	5
FAX	0
PRINTERS	12
SCANNERS	1
ZIP DRIVE	4
DVD PLAYER	3
VIDEO GAME CONSOLES	2
OTHER	56
GRAND TOTAL OF ITEMS COLLECTED	257

VILLAGE OF OAK PARK		HOUSEHOLD HAZARDOUS WASTE HOME COLLECTION MONTHLY DATA			
MATERIAL	QUANTITY	UOM	POUNDS	% of Total	
Chemicals					
Acid Liquid	25	POUNDS		1.00%	
Antifreeze				0.00%	
Base Liquid	45	POUNDS		1.81%	
Batteries Lead Acid		POUNDS		0.00%	
Flammable Liquid		POUNDS		0.00%	
Motor Oil		POUNDS		0.00%	
Oxidizer Solid		POUNDS		0.00%	
Paint - oil based		POUNDS		0.00%	
Pesticide Liquid	635	POUNDS		25.51%	
Pesticide Solid		POUNDS		0.00%	
Toxic Liquid				0.00%	
Toxic Solid				0.00%	
Not Classified					
Non RCRA Liquid					
Non RCRA Solid				0.00%	
Paint - Latex	830	POUNDS		33.35%	
Propane Cylinders	8	POUNDS		0.32%	
Fire Extinguisher	4	POUNDS		0.16%	
Sharps	15	POUNDS		0.60%	
Universal					
Aerosols	60	POUNDS		2.41%	
Batteries household		POUNDS		0.00%	
Batteries rechargeable				0.00%	
Compact Fluorescent Lamps		POUNDS		0.00%	
Fluorescent Light Tubes	185	POUNDS		7.43%	
Mercury Devices		POUNDS		0.00%	
Total Pounds Collected	1807	POUNDS			
Total Tons Collected	0.9035	TONS			
Total Pounds Recycled	902	POUNDS		36.24%	
Total Tons Recycled	0.451	TONS		49.92%	
Average Pounds per Home	51.63	POUNDS			
Total Homes Serviced	35	HOMES			
Notes: This report is created from data gathered at the point of collection. Liquid materials are listed as gallons. Solid items are listed as pounds, feet or each. Using standard guidelines, items collected by length, item count, and liquid gallons have been converted into a measurement of pounds. For example, 8.5 lbs. per one gallon of used oil. Weights of solids are taken from the containers. For example, a 10 lb. bag of fertilizer that is half-full would be estimated to be 5 lbs. Paint and other liquids are periodically weighed and the average weight is adjusted in the system. Electronic items are periodically weighed. The average weights used are subject to revision. Weights are not related to nor do they include the weight of outbound shipping containers. The difference between total pounds shipped for recycling and total pounds collected are materials that are not recycled. These materials may be incinerated, neutralized or sent to a landfill. Some acceptable recycling processes can generate residue that is or cannot be recycled for example, contaminants such as trash packed into paint cans.					

OAK PARK - Missed Pickups -
FEBRUARY-2026

CUSTOMER	ADDRESS	DATE RECEIVED	MATERIAL MISSED	QTY	STATUS	OPS NOTES	* LRS DOES NOT VERIFY EVERY CALL FOR A MISSED PICK UP AS WE TYPICALLY WILL JUST GO AND PICK IT UP AS WE'RE IN OAK PARK 5 DAYS A WEEK.			
RESIDENT ██████████	██████████	2/2/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	2/5/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	2/5/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	2/9/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	2/11/2026	MISSYW	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/2/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/4/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/6/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/13/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/18/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/20/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/24/2026	MISSTRASH	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/25/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/26/2026	MISSREC	1	Work Completed	Miss				
RESIDENT ██████████	██████████	3/27/2026	MISSTRASH	1	Work Completed	Miss				

OAK PARK - Tagged Report -
FEBRUARY-2026

CUSTOMER# ADDRESS	DATE	QTY	SERVICE	NOTE
RESIDENT @ [REDACTED]	3/30/2026	2	TRASH	CUSTOMER STATED THEY ARE FINE NO NEED FOR SWAP
RESIDENTS @ [REDACTED]	3/24/2026	2	TRASH	NO SWAP NEEDED PER CUSTOMER

[illegible]

CALL ID count	Average QUEUE WAIT TIME	HOLD TIME	Max HOLD TIME	Min HOLD TIME	Average HOLD TIME	Average AFTER CALL WORK TIME	ABANDONED (%rec)	Average HANDLE TIME
179	00:04:09.696	02:29:33	00:15:15	00:00:00	00:00:54	00:01:07	0.00%	00:06:34
179	Avg: 00:04:09.696	02:29:33	Max: 00:15:15	Min: 00:00:00	Avg: 00:00:54	Avg: 00:01:07	%rec: 0.00%	Avg: 00:06:34

Account Number	Name	Address	Activity	Date Service Changed	Notes
162536 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
171293 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
162223 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
168677 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
178625 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
177908 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
163863 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
169744 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
172228 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
171085 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
170560 -0002	RESIDENT ██████████	██████████	SERVICE DECREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: (1) 950RG CART PROGRAM NOW: YW BAGS W/ STICKERS N/C REMOVE (1) 950RG ON 4/6
164015 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/1/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 950RG CART - SERVICED 1X/ WEEK. BILLED THROUGH VILLAGE N/C - DELIVER (1) 960RG CART ON 4/6
167479 -0001	RESIDENT ██████████	██████████	SERVICE DECREASE	4/1/2026	WAS: 1-95G TR 1X/WK(MON) \$0.00/MO NOW: 1-45G TR 1X/WK(MON) \$0.00/MO N/C
168593 -0001	RESIDENT ██████████	██████████	SERVICE DECREASE	4/5/2026	EFF: 4/5/2026 WAS: 1-65TR 1XWK CURB CALLER: VILLAGE OF OAK PARK
164850 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/6/2026	CALLER: VILLAGE OF OAK PARK WAS: YW BAGS W/ STICKERS NOW: (1) 960RG CART SERVICED 1X/ WEEK BILLED THROUGH VILLAGE N/C - DELIVER (1) 95 ORG CART ON 4/13
172901 -0002	RESIDENT ██████████	██████████	SERVICE DECREASE	4/6/2026	CALLER: VILLAGE OF OAK PARK WAS: (1) 950RG CART NOW: YW BAGS W/ STICKERS - \$0.00 N/C - REMOVE ON 4/13
173869 -0001	RESIDENT ██████████	██████████	Service Increase	4/15/2026	EFF: 4/15/2026 WAS: 1-45 TR 1X/WK (TUE) CURB BILLED THROUGH VILLAGE NOW: 1-95 TR 1X/WK (TUE) CURB BILLED THROUGH VILLAGE
170191 -0001	RESIDENT ██████████	██████████	Service Increase	4/15/2026	EFF: 4/15/2026 WAS: 1-45 TR 1X/WK (TUE) CURB BILLED THROUGH VILLAGE NOW: 1-95 TR 1X/WK (TUE) CURB BILLED THROUGH VILLAGE
179432 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
177160 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
170589 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
175165 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
173423 -0001	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: (1) 65TR NOW: (1) 95TR - BILLED THROUGH VILLAGE N/C REMOVE 65TR & DELIVER 95TR ON 4/20 CALLER: Village of Oak Park
168839 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
161197 -0002	RESIDENT ██████████	██████████	Service Decrease	4/16/2026	WAS: (1) 950RG NOW: YW BAGS W/ STICKERS - \$0.00 N/C - REMOVE (1) 950RG ON 4/20 CALLER: Village of Oak Park
171465 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
170215 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
162692 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
169792 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
173260 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW bags W/ Stickers Now: (1) 950rg cart program - billed through village N/C - deliver (1) 950rg cart on 4/20 CALLER: Village of Oak Park
186782 -0002	RESIDENT ██████████	██████████	Service Increase	4/16/2026	WAS: YW BAGS W/ STICKER NOW: (1) 95G ORG CART PROGRAM- BILLED THROUGH THE VILLAGE N/C - DELIVER (1) 950RG CART ON 4/20
220008 -0001	RESIDENT ██████████	██████████	Service Increase	4/16/2026	EFF: 04/16 WAS: 1-45 GL REC Y 1 x WK CURB MON NOW: 1-45 GL REC Y 1 x WK CURB MON PLEASE VOID BELOW: VILLAGE SENT AN EMAIL WITH CORRECTION TO CUSTOMER WITH RESPONSE (1) 95 ORG CART DO NOT REMOVE Caller: Village of Oak Park - remove compost 4/20
163036 -0002	RESIDENT ██████████	██████████	Service Increase	4/17/2026	WAS: (1) 95 ORG CART Now: YW BAGS W/ STICKERS CALLER: Village of Oak Park
163406 -0002	RESIDENT ██████████	██████████	Service Decrease	4/17/2026	WAS: YW bags W/ Sticker N/C - remove (1) 950rg cart on 4/20 CALLER: Village of Oak Park- NEW RESIDENT MOVED IN, NEEDS CARTS
211778 -0001	RESIDENT ██████████	██████████	Service Increase	4/17/2026	WAS: (1) 65 tr & (2) 65 rec Now: (2) 95 tr & (2) 65 rec N/C - No carts on this deliver (1) 95 tr and (2) 65 recy on 4/20
172653 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/19/2026	NOW: 1-95GAL TR 1XWK CURB (THUR) \$0.00 N/C ***THIS ACCOUNT NEEDS TO HAVE TRAILER LINE SO CAN SERVICE E-WASTE, WHITE GOOD ETC.** VILLAGE SINT IN CONNECTION
163036 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/20/2026	PLEASE UPDATE ACCT WAS: YW W/ STICKER NOW: (1) 95 ORG CART FOR VILLAGE EMAIL CORRECTION TO CUSTOMER SENT LAST WEEK
163406 -0002	RESIDENT ██████████	██████████	SERVICE DECREASE	4/20/2026	WAS: (1) 95 ORG NOW: YW W/ STICKER N/C REMOVE (1) 95 ORG CART 4/20 CALLER: VILLAGE OF OAK PARK
171949 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/21/2026	WAS: YW BAGS W/ STICKERS NOW: (1) 950RG PROGRAM BILLED THROUGH VILLAGE N/C - DELIVER (1) 950RG CART
173574 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/21/2026	EFF: 04/21/26 WAS: 1 - 45G TR NOW: 1 - 55G TR CALLER: VILLAGE
172983 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE
166557 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE
174711 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE
179635 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE
169840 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE
171593 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/24/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27
161306 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/27/2026	WAS: YW STICKER NOW: 1-45 gl recy 1 x wk curb mond now: 2-65 gl recy 1 x wk curb mond CALLER: VILLAGE
173263 -0002	RESIDENT ██████████	██████████	SERVICE INCREASE	4/30/2026	WAS: YW STICKER NOW: (1) 95 ORG CART BILLED THROUGH VILLAGE N/C DELIVER (1) 95 ORG CART ON 4/27 CALLER: VILLAGE OF OAK PARK
159313 -0001	RESIDENT ██████████	██████████	SERVICE INCREASE	4/27/2026	WAS: 3.181 ORG CARTS NOW: 3.220 ORG CARTS @ \$04.156.80 ***UPDATED THE COUNT AS OUTLINED ABOVE. THIS UPDATE WAS MADE EFFECTIVE 4.1.2026.-dj

ELECTRONIC WASTE	ITEM COUNT
CELL PHONES	23
TV	22
DIGITAL CONVERTER BOXES	1
PORTABLE DIGITAL ASSISTANT (PDA)	3
Portable Digital Music Players (MP3)	6
VCR	4
COMPUTER CABLE	22
COMPUTERS	63
COMPUTER MONITOR	24
KEYBOARD	13
COMPUTER MOUSE	9
FAX	0
PRINTERS	9
SCANNERS	1
ZIP DRIVE	2
DVD PLAYER	6
VIDEO GAME CONSOLES	3
OTHER	71
GRAND TOTAL OF ITEMS COLLECTED	282

VILLAGE OF OAK PARK		HOUSEHOLD HAZARDOUS WASTE HOME COLLECTION MONTHLY DATA		
MATERIAL	QUANTITY	UOM	POUNDS	% of Total
Chemicals				
Acid Liquid	20	POUNDS		0.80%
Antifreeze				0.00%
Base Liquid	30	POUNDS		1.21%
Batteries Lead Acid	15	POUNDS		0.60%
Flammable Liquid		POUNDS		0.00%
Motor Oil		POUNDS		0.00%
Oxidizer Solid		POUNDS		0.00%
Paint - oil based		POUNDS		0.00%
Pesticide Liquid	1218	POUNDS		48.94%
Pesticide Solid		POUNDS		0.00%
Toxic Liquid				0.00%
Toxic Solid				0.00%
Not Classified				
Non RCRA Liquid				
Non RCRA Solid				0.00%
Paint - Latex	1045	POUNDS		41.98%
Propane Cylinders	12	POUNDS		0.48%
Fire Extinguisher	12	POUNDS		0.48%
Sharps		POUNDS		0.00%
Universal				
Aerosols	90	POUNDS		3.62%
Batteries household		POUNDS		0.00%
Batteries rechargeable				0.00%
Compact Fluorescent Lamps	20	POUNDS		0.80%
Fluorescent Light Tubes		POUNDS		0.00%
Mercury Devices		POUNDS		0.00%
Total Pounds Collected	2462	POUNDS		
Total Tons Collected	1.231	TONS		
Total Pounds Recycled	1159	POUNDS		46.56%
Total Tons Recycled	0.5795	TONS		47.08%
Average Pounds per Home	37.3	POUNDS		
Total Homes Serviced	66	HOMES		
Notes: This report is created from data gathered at the point of collection. Liquid materials are listed as gallons. Solid items are listed as pounds, feet or each. Using standard guidelines, items collected by length, item count, and liquid gallons have been converted into a measurement of pounds. For example, 8.5 lbs. per one gallon of used oil. Weights of solids are taken from the containers. For example, a 10 lb. bag of fertilizer that is half-full would be estimated to be 5 lbs. Paint and other liquids are periodically weighed and the average weight is adjusted in the system. Electronic items are periodically weighed. The average weights used are subject to revision. Weights are not related to nor do they include the weight of outbound shipping containers. The difference between total pounds shipped for recycling and total pounds collected are materials that are not recycled. These materials may be incinerated, neutralized or sent to a landfill. Some acceptable recycling processes can generate residue that is or cannot be recycled for example, contaminants such as trash packed into paint cans.				

OAK PARK - Missed Pickups -
FEBRUARY-2026

CUSTOMER		ADDRESS	DATE RECEIVED	MATERIAL MISSED	QTY	STATUS	OPS NOTES	* LRS DOES NOT VERIFY EVERY CALL FOR A MISSED PICK UP AS WE TYPICALLY WILL JUST GO AND PICK IT UP AS WE'RE IN OAK PARK 5 DAYS A WEEK.			
RESIDENT			4/1/2026	65TR	1	WORK COMPLETED	MISS				
RESIDENT			4/2/2026	65REC	1	WORK COMPLETED	MISS				
RESIDENT			4/2/2026	65TR	1	WORK COMPLETED	MISS				
RESIDENT			4/6/2026	65REC	1	WORK COMPLETED	MISS				
RESIDENT			4/13/2026	65REC	1	WORK COMPLETED	MISS				
RESIDENT			4/20/2026	95TR	3	WORK COMPLETED	MISS				
RESIDENT			4/20/2026	65REC	1	WORK COMPLETED	MISS				
RESIDENT			4/20/2026	65TR	1	WORK COMPLETED	MISS				
RESIDENT			4/22/2026	YW-STICKER	1	WORK COMPLETED	MISS				
RESIDENT			4/22/2026	95TR	1	WORK COMPLETED	MISS				
RESIDENT 700			4/23/2026	YW-STICKER	1	WORK COMPLETED	MISS				
RESIDENT			4/23/2026	YW-STICKER	1	WORK COMPLETED	MISS				
RESIDENT			4/24/2026	65TR	1	WORK COMPLETED	MISS				
RESIDENT			4/24/2026	65TR	1	WORK COMPLETED	MISS				
RESIDENT			4/28/2026	65REC	1	WORK COMPLETED	MISS				
RESIDENT			4/29/2026	95TR	1	WORK COMPLETED	MISS				
RESIDENT			4/29/2026	65REC	1	WORK COMPLETED	MISS				

OAK PARK - Tagged Report -
FEBRUARY-2026

CUSTOMER# ADDRESS		DATE	QTY	SERVICE	NOTE

NO TAGGED ITEMS

Date	Address	Workflow	Bin	WorkOrder #	Work Order Notes
46113	[REDACTED] E	SWAP	65gTR	111218284	(N/C) - SERVICE CART SWAP 1-65 DAMAGEDN/C
46113		SWAP	95gORG	111218283	(N/C) - SERVICE CART SWAP 1 95 ORGANICS DAMAGEDN/C
46113		SWAP	65gTR	111509453	(N/C) - SWAP 1-65 G TR N/C
46115		SWAP	65gREC	111583552	(N/C) - repair lid 65 gl recy
46118		SWAP	65gTR	111657355	(N/C) - SWAP 1-65G TRASHN/C
46118		SWAP	65gTR	111355260	(N/C) - SWAP 65 GL TR CRACKED
46118		SWAP	95gTR	111583585	SWAP 1-96G TR TO 1-65G TR
46118		SWAP	95gTR	111355299	(N/C) - SWSAP 95G TRASH BIN
46118		SWAP	95gTR	111583391	(N/C) - SWAP OUT 95 TRASH CART
46118		SWAP	95gTR	111583584	SWITCH FROM A 96G TR TO A 1-64G TR
46118		SWAP	65gTR	111657220	(N/C) - SWAP 1-65G TR TO 1-96G TR
46118		SWAP	95gTR	111583396	(N/C) - SWAP 1-95G TR
46118		SWAP	95gORG	111657257	N/C SWAP - 1 95 ORG - LID
46118		SWAP	65gREC	111355306	(N/C) - SWAP RECYCLE BIN
46118		SWAP	65gREC	111583580	(N/C) - SWAP 1-65G REC
46118		SWAP	65gREC	111583401	SWAP 1-65G REC
46118		SWAP	65gREC	111583404	SWAP 1-65G REC
46118		SWAP	65gREC	111583399	(N/C) - SWAP 1- 65G REC
46118		SWAP	65gREC	111583575	(N/C) - SWAP 1-65G REC
46118		SWAP	65gREC	111657306	SWAP 1-65 G REC N/C
46118		SWAP	95gTR	111657308	SWAP 1-95 G TR N/C
46118		SWAP	65gREC	111721026	N/C REPAIR/REPLACE 1-65G RECY LID
46118		SWAP	95gTR	111721030	N/C REPLAIR/REPLACE 1-95G TR LID
46118		SWAP	65gREC	110990497	N/C SWAP 1-65G RECYCLING LID DAMAGED BY WEATHER CONDITONS
46119		SWAP	95gTR	111720888	(N/C) - 65-G TRASH CONT SWAPDAMAGED DURING SVC OVER THE COURSE OF TIME.
46119		SWAP	65gTR	111657191	(N/C) - SWAP- LID @ 804 BELLEFORTE AVERODENT
46119		SWAP	95gTR	111657235	(N/C) - SWAP 1-95G TR N/C
46120	[REDACTED]	SWAP	65gREC	111721031	SWAP 1-65 G REC N/C
46120		SWAP	95gTR	111721033	SWAP 1-95 G TR N/C
46120		SWAP	95gTR	111657200	N/C- SWAP- 95G TR (IN ALLEY)HOLE DAMAGE TO BODY & LID
46121		SWAP	65gTR	111657294	SWAP 1-65G TRASH
46125		SWAP	95gTR	111874917	N/C- SWAP- LIDDRIVER DAMAGE
46125		SWAP	95gTR	111793784	SWAP 1 - 95 G TR N/C BAD WEATHER DAMAGE+LID BROKEN
46125		SWAP	65gREC	111793757	SWAP 1-65gREC/N/C *ALLEY
46125		SWAP	65gREC	111948925	SWAP 1-65G REC/N-C-DRIVER DAMAGED
46125		SWAP	65gREC	111948886	(NC) REPAIR LID 65 GL RECY
46125		SWAP	95gTR	111948887	(NC) SWAP 95 GL TR CRACKED
46125		SWAP	95gTR	112022567	SWAP 1-95gTR *ALLEYN/C *DAMAGE
46125		SWAP	65gTR	111793697	SWAP 1-65gTR N/C
46125		SWAP	65gTR	111657322	SWAP 1-95G TRN/C
46125		SWAP	95gTR	111793776	(N/C) - swap 95g trash bin
46125		SWAP	65gTR	111874977	(N/C) - swap 2-65 Trash
46125		SWAP	65gTR	111948896	(N/C) - Swap 65g Trash
46125		SWAP	95gTR	112086179	SWAP 1-95G TR LID - N/C
46125		SWAP	95gTR	111721048	SWAP 95G TRSHN/C BROKEN LID
46125		SWAP	95gTR	111948897	(N/C) - swap 95g trash
46125		SWAP	95gTR	111874976	(N/C) - swap 95 trash
46125		SWAP	95gTR	111793781	(N/C) - swap 95g Trash bin
46125		SWAP	95gTR	111948899	
46125		SWAP	95gORG	111874979	swap 95 organic
46125		SWAP	65gREC	111948933	SERVICE CART SWAP 1-65 DAMAGEDN/C
46125		SWAP	65gREC	111793779	(N/C) - Swap 65g recycle bin
46125		SWAP	65gREC	111793782	(N/C) - Swap 65g recycle bin.
46125		SWAP	65gREC	111948900	
46125		SWAP	65gREC	111793691	N/C 1-65G RECYCMISSING BIN CUST STATED NEVER HAD ONE.
46125		SWAP	95gTR	111657198	N/C- SWAP- LID REPAIRRODENT DAMAGE
46125		SWAP	95gTR	111793964	N/C SWAP 1-95G TR LID (BROKEN - NO BIN DAMAGE)
46125		SWAP	65gREC	111793965	N/C SWAP 1-65G REC LID (COMPLETELY OFF - NO BIN DAMAGE)
46125		SWAP	95gTR	111793916	SWAP 1-95G TRASH BINN/C
46125		SWAP	95gTR	112086031	N/C- SWAP- LID LID DAMAGE
46125		SWAP	65gTR	112086193	SWAP 1-65TR N/C BROKEN DURING SERVICE
46125		SWAP	65gTR	111793726	N/C SWAP 1-65G TR (BROKEN LID HANDLE - NO BIN DAMAGE)
46126	[REDACTED]	SWAP	65gTR	111875025	(N/C) - SWAP LID 1-65GAL TRN/C (DAMAGED LID)
46126		SWAP	95gORG	111875027	(N/C) - SWAP LID 1-95GAL ORG N/C (DAMAGED LID)
46127		SWAP	65gTR	112240500	(N/C) - SWAP 1-65 GL TR NO LID
46127		SWAP	65gREC	112086148	(N/C) - SWAP 1-65G REC (WEAR AND TEAR FROM PREV OWNER)N.C PER MUNI
46127		SWAP	65gTR	112086149	(N/C) - SWAP 1-65G TR (WEAR AND TEAR FROM PREV OWNER)N.C PER MUNI
46127		SWAP	65gREC	112240251	N/C REPAIR/REPLACE 1-65G RECYC CUSTOMER STATED THE LID IS MISSING
46127		SWAP	95gTR	112240414	(N/C) - SWAP 1 - 95 G TRN/C ANIMAL DAMAGE
46128		SWAP	95gTR	112314319	(N/C) - REPAIR LID 95 GL TR
46128		SWAP	65gREC	112314523	(N/C) - SERVICE 1-65G RECYCLE LIDN/C LID IS CRACKED
46128		SWAP	65gTR	112314524	(N/C) - SERVICE 1-65G TRASH LIDN/C LID IS CRACKED
46129		SWAP	95gORG	112022788	(N/C) - SWAP 1-95G ORG CHEWED THRU BY SQUIRRELS
46129		SWAP	65gREC	112388396	(N/C) - SWAP 1-65REC (LID DMG)N/C
46132		SWAP	65gREC	112451891	SWAP 1-65G TRASHN/C- DRIVER DAMAGED LID
46132		SWAP	95gTR	112240558	
46132		SWAP	95gTR	112240555	
46132		SWAP	95gORG	112451761	(N/C) -
46132		SWAP	65gREC	111948959	(N/C) - REPLACE/REPAIR WHEEL ON 1-65G
46132		SWAP	65gREC	112160265	(N/C) - SWAP 1-65G REC LID (NO BIN DAMAGE)
46132		SWAP	65gREC	112160192	SWAP -65REC (DMG)N/C
46132		SWAP	65gREC	112160083	N/C SWAP 1-65G REC LID (NO BIN DAMAGE)
46132		SWAP	65gREC	112086197	N/C SWAP 1-65G REC LID (BROKEN)
46132		SWAP	95gTR	111948960	N/C REPAIR/REPLACE TRASH LID 1-96G TR
46132		SWAP	95gTR	112022527	(N/C) - SWAP 1-95G TRN/C
46132		SWAP	65gTR	112022754	(N/C) - SWAP 1-65 TR (TORN LID/BROKEN)N/C
46132		SWAP	65gTR	112022896	SWAP 1 - 65 G TR LID (NO STRUCTURAL DAMAGE)N/C
46133		SWAP	95gTR	111874934	SWAP 1-95 TRHSBROKEN LID N/C
46133		SWAP	65gREC	112451948	SWAP 1-65REC (LID BROKEN)N/C
46135		SWAP	65gTR	112022524	(N/C) - SWAP 1-65G TRN/C ANIMAL DAMAGE
46139		SWAP	95gTR	112451880	(N/C) - SWAP - 2 95G TRSH N/C- DAMAGED
46139		SWAP	65gREC	112451881	(N/C) - SWAP 1-65G RECY N/C- DAMAGED
46139		SWAP	95gTR	112240579	(N/C) - SWAP - SWAP 1- 95G TRASH LID - N/C
46139		SWAP	65gREC	112240272	(N/C) - SWAP - 1 65G REC LID N/C
46139		SWAP	65gTR	112240273	(N/C) - SWAP 1-65G TR LID N/C
46139		SWAP	65gTR	112606008	
46139		SWAP	65gTR	112524537	REPAIR/REPLACE 1-65G TR LIDN/C
46139		SWAP	95gTR	112605999	(N/C) -
46139		SWAP	65gTR	112451963	(N/C) - SWAP 1-65G TRNC BROKEN LID
46139		SWAP	95gTR	112388194	(N/C) - SWAP 1-95G TRN/C
46139		SWAP	95gTR	112451962	(N/C) - SWAP 1-95G TRSHN/C BROKEN LIDS 2ND ATTEMPT
46139		SWAP	95gORG	112606002	(N/C) -
46139		SWAP	65gREC	112606007	
46139		SWAP	65gREC	112606005	(N/C) -
46139		SWAP	65gREC	112606009	(N/C) -
46139		SWAP	95gTR	112817428	(N/C) - EXCHANGE (1) 95 G TR CART/ LID BROKEN
46139		SWAP	95gTR	112605961	(N/C) - SWAP (1) 95TR
46139		SWAP	95gTR	112605954	(N/C) - SWAP (2) 95TR
46139		SWAP	65gREC	112314333	(N/C) - DELIVER 1-65G RECYC N/C MISSING CONTAINER
46139		SWAP	95gTR	112388382	(N/C) - SWAP LID 1-95GAL TRN/C
46139		SWAP	65gTR	112022525	(N/C) - SWAP 1-65G TR N/C HOLES/DAMAGE
46139		SWAP	95gORG	112022526	(N/C) - SWAP 1-95G ORGN/C DAMAGE
46139		SWAP	95gTR	111874923	(N/C) - SWAP 1-95G TR (HOLES ALL OVER)
46140		SWAP	65gTR	112606019	(N/C) - SWAP 1-65G TRASH N/C - DRIVER DAMAGED
46140		SWAP	65gREC	112606020	(N/C) - SWAP 1-65G REC N/C- DRIVER DAMAGED
46140	[REDACTED]	SWAP	95gTR	112160075	SWAP 1-95TRSHN/C
46140		SWAP	65gREC	112160076	SWAP 1-65 REC N/C

[illegible]

Account Number	Name	Address	Activity	Date Service Changed	Notes
162361 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	"CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11"
179571 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC ELIVER (1) 95 ORG 5/11
178549 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11
162574 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC ELIVER (1) 95 ORG 5/11
169484 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11
174737 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11
168672 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11
173687 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC ELIVER (1) 95 ORG 5/11
166345 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC DELIVER (1) 95 ORG 5/11
162316 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC ELIVER (1) 95 ORG 5/11
169108 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/8/2026	CALLER; VILLAGE WAS; YW STICKER NOW; (1) 95 ORG BILLED THROUGH VILLAGE NC ELIVER (1) 95 ORG 5/11
169609 - 0001	RESIDENT ██████████	██████████	SERVICE INCREASE	5/10/2026	██████████ WAS: 1-65GAL TR 1xWK CURB (WED) \$0.00 NOW: 1-95GAL TR 1xWK CURB (WED) \$0.00 SWAP 1-65GAL TR TO 1-95GAL TR N/C ON 5/13
171975 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/13/2026	CALLER: VILLAGE OF OAK PARK WAS: YW STSICKER NOW: 95 G COMPOST DELIVER 5/18
173380 - 0001	RESIDENT ██████████	██████████	SERVICE INCREASE	5/14/2026	EFF:05/14/26 WAS:1-65G TR 1X/WK (TUE) CURB NOW:1-95G TR 1X/WK (THURS) CURB DELIVER 1-95G TR & REMOVE 1-65G TR ON 05/14/26
163841 - 0001	RESIDENT ██████████	██████████	SERVICE INCREASE	5/14/2026	██████████ EFF: 5/14/2026 WAS:1-65 REC 1X/WK (FRI) CURB BILLED THROUGH VILLAGE NOW:2-65 REC 1X/WK (FRI) CURB BILLED THROUGH VILLAGE CHARGE: N/C DELIVER CART ON 5/14/2026 WITHIN 5 BUS DAYS
161164 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/15/2026	CALLER; VILLAGE WAS: (1) YW ORG NOW: (1) 95 G ORG N/C DELIVER 5/18
178761 - 0002	██████████	██████████	SERVICE INCREASE	5/15/2026	CALLER; VILLAGE WAS: (1) YW ORG NOW: (1) 95 G ORG N/C DELIVER 5/18
171391 - 0001	██████████	██████████	SERVICE INCREASE	5/19/2026	EFF 05-19 WAS: 1-95 GL TR 1 X WK CURB TUE VILLAGE NOW: 1-95 GL TR BACK DOOR TRASH 1 X WK CURB TUE \$52.32
171391 - 0001	██████████	██████████	SERVICE INCREASE	5/19/2026	EFF 05-19 WAS: 1-65 GL RECY 1 X WK CURB TUE NOW: 1-65 GL RCY 1 X WK BACK DOOR TUE
177285 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/21/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/26
177052 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/25
174097 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/26
177355 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/26
174553 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(95 G ORG NOW: (1) YW STICKER PROGRAM N/C REMOVE (1) 95 G ORG 5/26
161013 - 0001	RESIDENT ██████████	██████████E	SERVICE INCREASE	5/22/2026	CALLER; VILLAGE , ERICA WAS: (1) 95 G TR NOW: (2) 95 G TR N/C DELIVER 5/26 (1) 95 G TR / BILLED BY CITY
170928 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/26
160083 - 0002	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	CALLER: VILLAGE WAS: (1)(YW STICKER NOW: (1) 95 G ORG CART PROGRAM, BILLED THROUGH VILLAGE N/C DEL (1) 95 G ORG 5/26
159313 - 0001	RESIDENT ██████████	██████████	SERVICE INCREASE	5/22/2026	WAS: 3.220 COMPOST CARTS NOW: 3,240 COMPOST CARTS @ 56,505.60/MONTH ***UPDATED AS OUTLINED ABOVE. MADE THIS UPDATE EFFECTIVE 5.1.2026...cj***
160248-0001	RESIDENT ██████████	██████████	SERVICE INCREASE	5/31/2026	██████████ EFF DATE: 05/31/26 NOW 95TR - \$30.22/MONTH + CURRENT RATE

CALL ID count	Average QUEUE WAIT TIME	HOLD TIME	Max HOLD TIME	Min HOLD TIME	Average HOLD TIME	Average AFTER CALL WORK TIME	ABANDONED (%rec)	Average HANDLE TIME
97	00:07:25.473	00:50:51	00:05:11	00:00:00	00:00:35	00:01:04	0.00%	00:06:33
97	Avg: 00:07:25.473	00:50:51	Max: 00:05:11	Min: 00:00:00	Avg: 00:00:35	Avg: 00:01:04	%rec: 0.00%	Avg: 00:06:33

ELECTRONIC WASTE		ITEM COUNT
CELL PHONES		26
TV		27
DIGITAL CONVERTER BOXES		8
PORTABLE DIGITAL ASSISTANT (PDA)		0
Portable Digital Music Players (MP3)		5
VCR		6
COMPUTER CABLE		60
COMPUTERS		35
COMPUTER MONITOR		20
KEYBOARD		16
COMPUTER MOUSE		10
FAX		0
PRINTERS		30
SCANNERS		0
ZIP DRIVE		1
DVD PLAYER		9
VIDEO GAME CONSOLES		2
OTHER		87
GRAND TOTAL OF ITEMS COLLECTED		342

VILLAGE OF OAK PARK		HOUSEHOLD HAZARDOUS WASTE HOME COLLECTION MONTHLY DATA		
MATERIAL	QUANTITY	UOM	POUNDS	% of Total
Chemicals				
Acid Liquid		POUNDS		0.00%
Antifreeze				0.00%
Base Liquid	40	POUNDS		1.61%
Batteries Lead Acid	25	POUNDS		1.00%
Flammable Liquid		POUNDS		0.00%
Motor Oil		POUNDS		0.00%
Oxidizer Solid		POUNDS		0.00%
Paint - oil based		POUNDS		0.00%
Pesticide Liquid	1231	POUNDS		49.46%
Pesticide Solid		POUNDS		0.00%
Toxic Liquid				0.00%
Toxic Solid				0.00%
Not Classified				
Non RCRA Liquid				
Non RCRA Solid	15			0.60%
Paint - Latex	985	POUNDS		39.57%
Propane Cylinders	32	POUNDS		1.29%
Fire Extinguisher	24	POUNDS		0.96%
Sharps		POUNDS		0.00%
Universal				
Aerosols	80	POUNDS		3.21%
Batteries household		POUNDS		0.00%
Batteries rechargeable				0.00%
Compact Fluorescent Lamps		POUNDS		0.00%
Fluorescent Light Tubes	65	POUNDS		2.61%
Mercury Devices		POUNDS		0.00%
Total Pounds Collected	2497	POUNDS		
Total Tons Collected	1.2485	TONS		
Total Pounds Recycled	1121	POUNDS		45.04%
Total Tons Recycled	0.5605	TONS		44.89%
Average Pounds per Home	41.62	POUNDS		
Total Homes Serviced	60	HOMES		
Notes: This report is created from data gathered at the point of collection. Liquid materials are listed as gallons. Solid items are listed as pounds, feet or each. Using standard guidelines, items collected by length, item count, and liquid gallons have been converted into a measurement of pounds. For example, 8.5 lbs. per one gallon of used oil. Weights of solids are taken from the containers. For example, a 10 lb. bag of fertilizer that is half-full would be estimated to be 5 lbs. Paint and other liquids are periodically weighed and the average weight is adjusted in the system. Electronic items are periodically weighed. The average weights used are subject to revision. Weights are not related to nor do they include the weight of outbound shipping containers. The difference between total pounds shipped for recycling and total pounds collected are materials that are not recycled. These materials may be incinerated, neutralized or sent to a landfill. Some acceptable recycling processes can generate residue that is or cannot be recycled for example, contaminants such as trash packed into paint cans.				

OAK PARK - Missed Pickups -
MAY-2026

CUSTOMER	ADDRESS	DATE RECEIVED	MATERIAL MISSED	QTY	STATUS	OPS NOTES
		5/4/2026	YW-STICKER	1	WORK COMPLETED	MISS
		5/7/2026	YW-STICKER	1	WORK COMPLETED	MISS
		5/13/2026	65REC	1	WORK COMPLETED	MISS
RESIDENT		5/14/2026	YW-STICKER	1	WORK COMPLETED	MISS
RESIDENT		5/14/2026	95ORG	1	WORK COMPLETED	MISS
RESIDENT		5/14/2026	65TR	1	WORK COMPLETED	MISS
RESIDENT		5/19/2026	95TR	4	WORK COMPLETED	MISS
RESIDENT		5/21/2026	65REC	1	WORK COMPLETED	MISS
RESIDENT		5/21/2026	95TR	1	WORK COMPLETED	MISS
RESIDENT		5/22/2026	95TR	1	WORK COMPLETED	MISS
RESIDENT		5/22/2026	95TR	2	WORK COMPLETED	MISS
RESIDENT 17		5/27/2026	95TR	4	WORK COMPLETED	MISS
RESIDENT		5/29/2026	65TR	1	WORK COMPLETED	MISS

OAK PARK - Tagged Report -
MAY-2026

CUSTOMER# ADDRESS	DATE	QTY	SERVICE	NOTE
[REDACTED]	5/12/2026	1	YW-STICKER	DRIVER SERVICED @ 3:31 PM
[REDACTED]	5/1/2026	1	YW-STICKER	DRIVER TOOK ONLY 12 THAT HAD STICKERS THE REST DID NOT

