



By the Numbers

A look at municipal service delivery in 2023



SERVING THE COMMUNITY

\$1,553,643 in federal grants distributed to help low- and moderate-income residents and the unhoused

\$484,854 allocated to support affordable housing programs

416,568 mobile parking meter transactions processed

\$149,210 in funding distributed for property improvements through 16 Multi-Family Housing Incentives Program grants

101,210 overnight parking passes processed online

26,735 service requests answered by the Public Works Department Call Center

10,100 COVID rapid antigen tests distributed

6,250 local ordinance and parking citations administratively adjudicated at Village Hall

2,771 requests processed under the Illinois Freedom of Information Act

2,660 graffiti hits removed

1,967 rat cases baited

1,658 free doses of Narcan distributed

1,585 animals licensed

988 LINK transactions completed at the Oak Park Farmers' Market

714 community relations issues addressed, including tenant/landlord disputes and neighbor conflicts

555 block party requests processed

194 rental dwelling licenses issued

70 short-term rental property licenses issued

42 sewer backup prevention grants approved for \$181,615

24 animals rescued

10 public health visits to homebound residents

5 children with elevated blood lead levels provided with case management



COMMUNICATING INFORMATION

1,341,445 website page views

361,700 minutes of VOP-TV programming viewed on Village YouTube channel and other social media platforms

192,432 engagements with Village social media posts

29,064 Village, Police, Fire and Pick Oak Park Facebook followers

17,330 minutes of video programming produced

12,330 Village and Police X (formerly Twitter) followers

11,073 Village, Police and Pick Oak Park Instagram followers

5,400 enews listserv subscribers



PROTECTING THE PUBLIC

43,929 police responses, including calls, traffic stops, vacation property checks and alarm/security checks

8,629 fire and emergency calls — 5,091 for EMS

5,759 trees trimmed, 280 removed and 352 planted

4,335 property code violations reviewed

1,679 tons of salt spread during 15 separate snow events

1,161 fire safety building plans reviewed

927 inspections of fire suppression equipment

813 buildings inspected for fire safety

450 public health inspections performed

245 Animals impounded

157 Smoke-Free Illinois Act business inspections completed

136 Village-sponsored COVID-19 testing clinics held

29 Concrete bump outs/pinch points installed at 10 locations

14 Speed tables installed

13 Village-sponsored COVID-19 vaccine clinics held

7 blocks of new neighborhood greenway installed

3 bike intersection improvements installed

3 rectangular rapid flashing beacons crossing installed



IMPROVING INFRASTRUCTURE

2,480 sidewalk squares replaced and repaired

2,425 potholes patched with 132 tons of asphalt

2,238 lane miles of streets swept

1,525 feet of new water mains installed

848 street signs replaced

747 street lamps replaced

259 sidewalk ramps upgraded to ADA standards

4.54 miles of street rebuilt and resurfaced

4.27 miles of sewer video inspected and cleaned



SUSTAINING THE ENVIRONMENT

\$387,419 in disposal fees saved by diverting 45 percent of all residential waste from landfills

12,949 fewer gallons of fossil fuel used by Village vehicles in 2023 than 2022

9,744 tons of garbage hauled away

3,653 tons of household recyclables collected

2,196 tons of leaves collected

1,945 tons of yard waste and organics collected

33 tons of hazardous household waste materials and electronic waste collected

13 public EV charging stations and parking spaces maintained in Village lots



BUILDING THE COMMUNITY

\$12,150,000 in sales and use taxes generated — \$10,100,000 by local businesses

\$1,919,800 in building permit fees collected

13,268 construction, commercial and residential property inspections performed

4,561 building permit applications submitted — 100% online

1,830 historic preservation property renovation permits reviewed

1,305 business licenses issued, including for 130 new businesses

100 liquor licenses issued, including 7 new licenses