



Agenda
Civic Information Systems Commission
January 15, 2026
7 to 9 p.m.
Village Hall – Room 102

1. Call to Order
 - The meeting of the Civic Information Systems Commission (CISC) was called to order. A quorum was present.
2. Roll Call
 - Commissioners Present: Peterson; Roskopf; Ptacek; Vanderberg (Interim Chair).
 - Also Present: Chief Communications Officer Dan Yopchick; Information Technology Director Alvin Nepomuceno.
 - Absent: None noted at time of roll call.
3. Agenda Approval
 - A motion to approve the agenda was made by Commissioner Peterson and seconded by Commissioner Ptacek. The agenda was approved unanimously.
4. Review/Approval of Minutes
 - a. September 19, 2025
 - b. November 20, 2025
 - A motion was made by Commissioner Ptacek to approve the meeting minutes from September 19, 2025, and November 20, 2025. The motion was seconded by Commissioner Peterson, and it was approved unanimously.
5. Public Comment
 - No public comment was received or presented.
6. Chair Report
 - The Interim Chair reported on recent Commission changes and upcoming term considerations:
 - Former Chair Newton has stepped down. Her term was contingent

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upon serving as Chair, so she is no longer a member of the Commission.

- The Interim Chair indicated an intention to reach out to the former Chair to thank her for her service and gather feedback.
- The Interim Chair's term is set to expire shortly, with another Commissioner's term expiring later in the year.
- Discussion was held regarding succession planning and the possibility of the Interim Chair continuing in a leadership role.
- Staff also reported that the Village has received an application for a new CISC commissioner. The Village President's Office will begin the vetting process. Currently, there are three vacancies on the Commission, with the potential to fill at least one seat in the coming months.

7. New Business

a. Status of Grant request regarding 'Resolution Authorizing the Submission of Three Cook County Water Affordability Program

- Commissioners discussed the agenda item, and members indicated that the item appeared to lack sufficient background information and may have been included in error. It was agreed that clarification would be sought from the former Chair before further discussion or action.

b. Status of Granicus AI Experience Agent product

- Staff provided an overview and status update on the Granicus AI Government Experience Agent (GXA), a proposed component of the Village's broader Granicus contract renewal.
- Key discussion points among the commissioners included:
 - GXA is an emerging product intended to improve resident interaction with the Village website through an AI-powered search and assistance tool.
 - The proposed five-year agreement raised concerns from the Village Board, particularly regarding flexibility and the ability to discontinue the product if it does not meet expectations.
 - Granicus is preparing a revised agreement allowing components,

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including GXA, to be removed with notice.

- Commissioners discussed the relatively high cost of the GXA component in relation to the overall contract and the rapidly evolving nature of AI technology.
- Members noted the importance of evaluating usage metrics, interaction logs, accuracy of responses, link validation, and safeguards against misinformation or hallucinated content.
- Several Commissioners shared positive impressions from testing similar implementations on other municipal websites, while also emphasizing the need for careful rollout and evaluation.

c. Board Liaison Updates

- No Board Liaison updates were reported.

d. Staff Updates

- Staff provided an update regarding the transition of the Village's emergency notification system:

- The Village is migrating from the Rave system to Everbridge, which is provided through Cook County at no cost to the Village.
- Due to technical limitations, not all existing contacts could be automatically migrated, requiring residents to re-enroll.
- Approximately 2,000 residents have already subscribed to the new system.
- Both systems will operate concurrently for a limited time, with additional reminders planned to encourage enrollment while minimizing notification fatigue.

- Commissioners expressed concern about potential subscriber drop-off and discussed the importance of clear communication during the transition.

e. CIC Liaison Updates

- No CIC Liaison updates were reported.

8. Old Business

- No old business was discussed.

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9. Adjourn

- A motion to adjourn was made and seconded. The motion passed unanimously, and the meeting was adjourned following the vote.

Next Meeting: February 19, 2026

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