



**For Immediate Release:** 08.08.02

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Residents Urged to Participate in Cable TV Telephone Survey

As part of its review of AT&T Broadband's franchise renewal application, the Village has commissioned a telephone survey of cable television subscribers and non-subscribers.

Calls now are being placed to randomly selected telephone numbers over a three-week period in August. Residents who receive a call are urged to participate in the 15-minute interview, which will help the Village better represent the community needs and interests in its negotiations with AT&T Broadband. All information gathered will only be reported as a group, and individual responses will be anonymous.

Interviewers will be seeking information related to residents' experiences with AT&T Broadband on a variety of issues, such as customer service, local community programming and cable services desired in the future.

Any resident who is not called, but would like to comment on cable television service in the community, should write to the Village Manager's Office, Village Hall, 123 Madison St., Oak Park, IL 60302, or email [cabletv@oak-park.us](mailto:cabletv@oak-park.us), a special address that will be active throughout August.

The Telecommunications Commission, the citizen advisory group to the Village Board, also will schedule a public meeting in the fall to gather comments. For more information call 358.5778 or email [village@oak-park.us](mailto:village@oak-park.us).

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