



For Immediate Release: 12.17.07

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Online parking ticket appeal, payment process streamlined

The Village's online parking ticket appeal and payment process has undergone a makeover. Users interested in paying or appealing a ticket – or paying to have an immobilization *boot* removed – should find navigating through the web site a little easier and a lot quicker.

When first brought online, appeals and payments required users to set up an account and then wait for an e-mail confirmation before proceeding, a process that sometimes took up to 24 hours. Site visitors now only need to have a license plate or citation number to near-instantly review any outstanding tickets, file an appeal or pay.

A link to the new, more user-friendly web site is posted at www.oak-park.us/onlineservices, where links to other online services are posted as well. Payments may be made with a Visa, MasterCard or Discover card.

Information on parking regulations and ticket payments is available by calling 358.5750 during regular business hours or e-mailing parking@oak-park.us.

Anyone interested in learning more about contesting a ticket should call 358.5479 during regular business hours, e-mail adjudication@oak-park.us or visit www.oak-park.us/adjudication.

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