



For Immediate Release: 03.10.05

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Village Accepting Parking Ticket Payments Via Website

Anyone with access to the Internet and a valid e-mail address can now pay an outstanding parking ticket with a major credit card via the Village's official website, www.oak-park.us.

The payment feature was just added to the website, which already allowed individuals to check for outstanding tickets by license plate number and file a written appeal if the vehicle owner believes a citation was issued in error.

"On-line parking ticket payment is intended to make it more convenient for vehicle owners," said Village Manager Carl Swenson. "Given the increasingly important role of the Internet in day-to-day life, it just makes sense for the Village to offer this kind of service."

Web users can access the on-line appeal and payment feature from several points within the Village website, including the main page, which has a special button labeled *interactive parking citations*.

Anyone can check for outstanding tickets by entering a license plate number, but visitors must register for a secure account to view details of their tickets, file an appeal or make a payment. The vehicle's license plate number, a parking citation issued since Jan. 1, 2004 and a valid e-mail address are required to set up an account.

Once a secure account has been registered, all citations issued for the vehicle are listed. A *pay me* button appears next to any that have not been paid. Payment may be made with a Visa, MasterCard or Discover card. After the credit card payment has been authorized, a receipt is emailed to the user.

For more information on parking enforcement programs, call 358.5750 or email publicworks@oak-park.us.

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